

COMMUNICATION IS NOT THAT EASY!

1. Match phrases to correct categories

- In other words, ...
- I don't quite follow....
- Can you elaborate on that?
- I don't fully understand...
- Could you be more specific?
- I didn't catch that.
- Could you repeat?
- To put it another way...
- Just to be clear, you're suggesting that...
- To be more specific....
- Can you say that again?
- I don't get it...
- Would you mind speaking more slowly?
- So, you're saying that...
- If I understand you correctly...
- Correct me if I'm wrong, but you're saying that...
- Let me clarify that...

You want someone to clarify what they've said

You didn't hear something

You want to explain/clarify something you've already said

You want to check if you understand what someone has just said