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JOBS IN TOURISM

PROFESSIONAL SKILLS COVERING LETTERS



Reading

JOB ADVERTISEMENTS

1 Complete the job adverts with the best word or expression in italics.



JOB OPPORTUNITIES AT FUN PARKS

Fun Parks are offering temporary and permanent ¹positions/job with benefits (free meals, entrance tickets and accommodation) in the beautiful town of Ohrid, Macedonia.

Applicants, please send a covering letter with your ²work experience/curriculum vitae (CV) or resumé to the human resources manager. [Click here for contact details.](#)

Children's Recreation Supervisors

Are you outgoing, enthusiastic and ³flexible/flexibility? Do you love children? Global company Fun Parks are looking for kids' recreation supervisors for our new theme attraction, Pirate Park, opening soon at Lake Ohrid.

⁴Group/Team work and good language skills essential. Monthly salary: €775. On-the-job ⁵training/supervision provided.

Restaurant Managers

Do you have excellent communication and organizational ⁶abilities/skills? Do you work well under pressure? English-speaking Restaurant Manager needed for our nautical café at Pirate Park.

Diploma or degree in Food and beverages ⁷managers/management an advantage; minimum two years' ⁸experience/working required.

Salary: €2,200 per month.

2 Work in pairs. Discuss which job in Exercise 1 you would prefer to do and why.

Listening

SKILLS AND QUALITIES

3 Listen to the human resources manager at Fun Parks. Which job does she talk about first?

4 Listen again and make notes about the experience, skills and qualities needed for each job.



Reading

COVERING LETTERS

5 Read this covering letter from a job applicant. Which job is he applying for?

Dame Gruev, Gradski Blok 6, 1000 Skopje
 Telephone: +389 23 116 074
 Skype: Miroslav.Wasilew
 Human Resources Manager
 Fun Parks
 Ref. 1179 Fun Park applications

irLanguage.com

Dear Ms Isabela Monti,
 1 _____ for the position of Children's Recreation Supervisor 2 _____ on your website on 15 October. I am very interested in working for Fun Parks because I enjoyed the Pirate Park very much when I visited it recently with a group of children. At the moment, I am studying for a diploma in Tourism Management at the University of Macedonia in Skopje but I am looking for work during the summer vacation. I am in my first year, although 3 _____ in working for an after-school club. 4 _____ organizing activities and excursions for young children. Please 5 _____.

My supervisor says I am outgoing, hard-working and creative. 6 _____, I am enthusiastic and I work well in a team. 7 _____ from my CV, I speak English and many Eastern European languages fluently. If you are interested in my application, 8 _____ regarding a possible interview. 9 _____ hearing from you.

10 _____

Miroslav Wasilew

6 Complete the letter in Exercise 5 with expressions from the Professional skills box.

7 Write a covering letter for the other job advertised in Exercise 1. Use the models in Exercise 5 and in the Writing bank on page 96 to help you. Include the information below.

- say why you want to work for the company
- mention any relevant qualifications and/or experience
- mention your main qualities and skills
- say you are interested in a job interview

Speaking

INTERVIEW QUESTIONS

8 2.4 Listen and write down ten job interview questions. What other typical questions can you ask?

9 Work in pairs. Take turns to read each other's covering letter from Exercise 7. Then take turns to interview each other for the job. Begin and end your interview like this:

Good morning/afternoon. Please take a seat.
 I'd like to ask you a few questions ...

OK, I'm afraid that's all we have time for today.
 Thank you for coming. We'll be in touch.

PROFESSIONAL SKILLS:
 WRITING A COVERING
 LETTER

I am writing to apply
 As you can see
 Yours sincerely,
 In addition
 find attached a copy of my CV
 I have two years' experience
 as advertised
 My responsibilities include
 please do not hesitate to contact me
 I look forward to