

Working in New York

Social Studies

Complete the following. (/16points)

1. Name three purposes skyscrapers are used for. (3)

2. Where in the United States would you find the Waldorf-Astoria Hotel? (1)

3. What is this hotel famous for? (1)

4. One way of travelling in New York City is by train. What is another name for this mode of transportation? (1)

5. Using the numbers 1-4 to put the sentences in order a person takes to be successful in the hotel industry. (4)

_____ work at a large hotel, attend trade shows and travel

_____ attend college and get training

_____ get work experience to improve skills and knowledge

_____ graduate from high school

6. As a manager of a hotel, you must make sure that your staff is giving the customers the best possible service. Explain TWO tasks you must ensure that staff must carry out. (2)

7. Name the most popular city in the United State of America. (1)

8. This city is the centre for several things. Name three of them. (3)

9. Name the important headquarters located in this city. (1)
