

# Advanced listening p. 76

You will hear a science journalist called Ben Frost talking about the development and role of affective computing. For questions 1-8, complete the sentences with a word or a short passage.

## TALKING TO TECHNOLOGY THAT KNOWS WHAT WE FEEL

Ben states that banks are currently using AI to carry out trade and

(1) \_\_\_\_\_ assessments.

Recently, programmes have been created which use the information they process to come to (2) \_\_\_\_\_.

Ben states that emotional understandings can help direct people's

(3) \_\_\_\_\_.

The first attempt at affective computing focused on information like a person's

(4) \_\_\_\_\_ to understand emotion.

One finding of the research into emotions is that everyone displays their own

(5) \_\_\_\_\_ of behaviour.

Computers can use statistics to track (6) \_\_\_\_\_ of the face that match recognized emotions.

Affective computing has been used to check (7) \_\_\_\_\_ to various forms of entertainment.

Ben predicts a situation where affective computing will be used by people working in (8) \_\_\_\_\_ and advertising.