

SERENDIPITY

ENGLISH, THE MOST FORTUNATE
DISCOVERY

OPPORTUNITIES
English!

THIS
IS

Social English



Arriving in London

1. Vocabulary: in a hotel

a. Match the words and symbols.



the bar

the ground floor

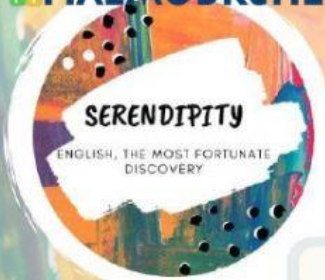
a single room

Reception

a double room

the lift





b. Listen and check. 1.43

2. Introduction

a. Watch the video

b. Who are they?



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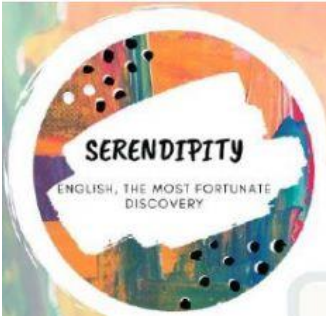
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c. Mark the sentences T (true) or F (false).



1. Rob lives and works in London. ☐
2. He's a writer for a magazine. ☐
3. The name of his magazine is London 20seven. ☐
4. Jenny is British. ☐
5. She's an assistant editor. ☐
6. It's her second time in the UK. ☐

d. Say why the F sentences are false.



3. Checking in

a. Watch the video.

b. Answer the questions.

1. What is Jenny's surname?
2. What is her room number?

c. Complete the dialogue



))) You Hear	You Say 
Good evening, madam.	Hello. I have a reservation. My name's Jennifer <input type="text"/>
Can you <input type="text"/> that, please?	<input type="text"/>
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second...Here you are.
Thank you. Can you sign here, <input type="text"/> ? Thank you.	The lift? Oh, the elevator.
Here's your <input type="text"/> .	
It's room 306, on the third floor.	
The <input type="text"/> is over there.	
Yes. Enjoy your stay, Ms Zielinski.	Thank you.

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d. Vocabulary: British & American English. Greetings.



British and American English

lift = British English *elevator* = American English

z = /zed/ in British English, /zɪ/ in American English

Greetings

Good morning = > 12.00 *Good afternoon* = 12.00 > 18.00

Good evening = 18.00 > *Good night* = Goodbye (when you go to bed)

Madam = a polite way to greet a woman

Sir = a polite way to greet a man

e. Can you? / Can I have?

4. Jenny talks to Rob

a. Watch the video.

b. Mark the sentences T (true) or F (false)

1. Jenny has a coffee. ☐
2. She is in London on business. ☐
3. The waitress is German. ☐
4. Jenny phones Rob Walker. ☐

5. Jenny is tired. ☐

6. Their meeting is at 10.00. ☐

c. Say why the F sentences are false.

d. Offers and invitations.



Would you like...?

Would you like a coffee?

Yes, please.

Would you like another tea?

No, thanks.

We use *Would you like...?* to offer somebody something.

We respond *Yes, please* or *No, thanks*.

e. Social English Phrases

Social English phrases

I'm here [on business].

I'm from [New York]. What about you?

No problem.

Is that [Jennifer]?

This is [Rob. Rob Walker].

That's perfect.

It's time for bed.