NAME: _____ GRADE:_____ DATE: _____

HOUSEKEEPING REVIEW

INSTRUCTIONS: SELECT **T** IF THE STATEMENT IS TRUE OR **F** IF IT IS FALSE.

1. _____ Employees should always use gloves when cleaning bathrooms.
2. _____ Room Attendants should open rooms for guests that have lost their keys.
3. _____ Linen Porters clean and iron Employee Uniforms
4. _____ If you find jewellery in a guestroom you can take it.
5. _____ Housekeeping should turn in their keys when leaving the property.
6. _____ Glass Balcony doors should always have a sticker on them.
7. _____ You should vacuum before you dust the guest room.
8. _____ Public Space Cleaners clean Mirrors and the main hotel lobby.
9. _____ Guest Satisfaction is not directly related to the duties of Housekeeping.
10. _____ Toilet and Facial tissues can be found in the room attendant's cart.
11. _____ The room assignment sheet lists the rooms that attendants must clean.
12. _____ Cleaning caddies store grooming items to place in the guest room.
13. _____ Amenity caddies contains items that will be used to clean and sanitize.
14. _____ If you find a sick guest you should ask if they want medical attention.
15. _____ If you find an intoxicated guest you should leave the room immediately.

LIVEWORKSHEETS