

**Listen to the speakers.**

**For questions 1-3 choose the correct answer A, B or C. You will listen to each recording twice**

1. How did the girl feel in the coffee shop?

- A satisfied
- B frightened
- C embarrassed



2 How much did the speaker pay for the mobile case?

- A £2.30
- B £3.40
- C £5.50

3 Why is the person calling?

- A to make an appointment
- B to cancel an appointment
- C to complain about the service

