

**Listen to the speakers.**

**For questions 1-3 choose the correct answer A, B or C. You will listen to each recording twice**

1. How did the girl feel in the coffee shop?

A satisfied

B frightened

C embarrassed



2 How much did the speaker pay for the mobile case?

A £2.30

B £3.40

C £5.50

3 Why is the person calling?

A to make an appointment

B to cancel an appointment

C to complain about the service

