



Listen to the text. For questions 1-5 choose the correct answers - A, B or C.

1. How long are most young people unemployed for?  
A between 6 and 18 months  
B up to 6 months  
C 6 months on average
2. Who are the people Louisa refers to as "hard to reach"?  
A People living below the poverty line.  
B People living in the countryside  
C People living in big cities
3. How do placements in sports teams and businesses help young people?  
A They can understand the value of things.  
B They can earn some money.  
C They can realize the value of themselves.
4. What does Louisa's charity encourage younger teenagers to do?  
A develop their interview skills  
B study harder at school  
C make new friends
5. Why does Louisa find the job rewarding?  
A She enjoys working with kids.  
B She likes the challenge of helping parents.  
C She feels she can make a difference in people's lives.



Listen to the text. For statements 1-5 choose T (true) or F (false).

1. According to the speaker improvements at work always make your job easier.	T	F
2. Everyone experiences personal problems at work.	T	F
3. You can't choose the people you meet at work.	T	F
4. It's a good idea to separate work from your personal life.	T	F
5. You don't have to solve customers' problems if you have a bad day.	T	F