



Listen to the text. For questions 1-5 choose the correct answers - A, B or C.

1. How long are most young people unemployed for?
 - A between 6 and 18 months
 - B up to 6 months
 - C 6 months on average
2. Who are the people Louisa refers to as "hard to reach"?
 - A People living below the poverty line.
 - B People living in the countryside
 - C People living in big cities
3. How do placements in sports teams and businesses help young people?
 - A They can understand the value of things.
 - B They can earn some money.
 - C They can realize the value of themselves.
4. What does Louisa's charity encourage younger teenagers to do?
 - A develop their interview skills
 - B study harder at school
 - C make new friends
5. Why does Louisa find the job rewarding?
 - A She enjoys working with kids.
 - B She likes the challenge of helping parents.
 - C She feels she can make a difference in people's lives.



Listen to the text. For statements 1-5 choose T (true) or F (false).

1. According to the speaker improvements at work always make your job easier.	T	F
2. Everyone experiences personal problems at work.	T	F
3. You can't choose the people you meet at work.	T	F
4. It's a good idea to separate work from your personal life.	T	F
5. You don't have to solve customers' problems if you have a bad day.	T	F