

1 Read the information below for hotel guests. Complete each statement with a modal verb or phrase of obligation, desirability or necessity.

Example: If guests have a complaint, they **should (ought to)** inform the hotel manager. (desirability)

Guests **must (have to)** check out of their rooms by 12.00. (obligation)

Guests **needn't (don't have to)** take their own towels to the swimming pool. (necessity)

- 1 On arrival, guests _____ check in at reception. (obligation)
- 2 Guests _____ eat in the restaurant. They can call room service. (necessity)
- 3 Guests _____ keep their valuable items in the safe in their room. (desirability)
- 4 Guests _____ go swimming in the sea when they see the red flag. (obligation)
- 5 Guests _____ park in the front car park. They can use the back one instead. (necessity)
- 6 Guests _____ make a noise and disturb other guests. (desirability)

1- Must 2- needn't 3- should 4- mustn't 5- needn't 6- shouldn't