Airport Dialogues

Listen to the conversation carefully:

Situation: A gate agent makes an announcement and explains the boarding procedure.

Boarding Information

Gate Agent: Good afternoon, everyone. May I have your attention, please?

Passengers: ...



Gate Agent: We are now ready to begin boarding Flight 308 to New York.

Passenger 1: Excuse me. Who can board first?

Gate Agent: We'll begin with passengers who need extra assistance, followed by priority passengers and then the remaining boarding groups.

Passenger 1: I'm in Group 3. Should I wait?

Gate Agent: Yes, please wait until we call your group.



Passenger 2: I have a window seat. Does that mean I can board first?

Gate Agent: Not necessarily. Please check your boarding group on your boarding pass.

Passenger 2: All right. Where do we board?

Gate Agent: You'll enter the aircraft through the jet bridge directly behind this gate.

Passenger 3: Is there space for my carry-on suitcase?



Gate Agent: Overhead bin space is limited. Please follow the crew's instructions. If we need to check your bag, we'll explain the procedure.

Gate Agent: Group 1, please have your boarding passes ready. We are beginning boarding now.

Passenger 1: Thank you. I'll get ready.

Gate Agent: Please make sure you have your passport and boarding pass before joining the line.



LIVEWORKSHEETS

Multiple-Choices

- Choose the correct answer: A, B, or C.

Listen here

Boarding Information

1. What is the gate agent announcing?

a) A cancelled flight **b)** Boarding procedure **c)** Flight delay procedure

2. Who will board before the priority passengers?

a) Passengers with window seats **b)** Passengers traveling with children

c) Passengers who need extra assistance



3. What boarding group is Passenger 1 in?

a) Group 3 **b)** Group 1 **c)** Group 2

4. What should Passenger 1 do?

a) Board immediately. **b)** Wait until Group 3 is called. **c)** Ask for a different seat.

5. What does Passenger 2 want to know?



a) If the flight is delayed. **b)** If there is a meal on the flight.

c) If having a window seat allows them to board first.

6. What should Passenger 2 check on the boarding pass?

a) The boarding group. **b)** The baggage weight. **c)** The seat price.

7. How will passengers enter the aircraft? Through...

a) The airport entrance. **b)** The jet bridge. **c)** The security checkpoint.

8. What problem might passengers have with their carry-on luggage?

a) The bags might be too heavy. **b)** The bags might have incorrect labels.

c) There might not be enough overhead bin space.

9. Is there enough space for a carry-on bag?

a) Overhead bin space is unlimited. **b)** Overhead bin space is limited.

c) There is no overhead bin space.



10. Which group is called to begin boarding?

a) Group 1

b) Group 2

c) Group 3

LIVEWORKSHEETS

Vocabulary Match

- Match each word **(1–10)** with the correct definition **(A–J)**.
- Write the letter.

Boarding Information

1. Jet bridge ___
2. Crew ___
3. Procedure ___
4. Limited ___
5. Carry-on suitcase ___
6. Might ___
7. Remain ___
8. Behind ___
9. Overhead bin ___
10. Join the line ___

A. To stay in a place and not leave.
B. A covered passage connecting the airport terminal to the aircraft.
C. A storage compartment above the passenger seats on an airplane.
D. A small suitcase that passengers can take inside the aircraft.
E. To get in a queue and wait for your turn.
F. A series of steps or actions followed to do something.
G. The people who work on an airplane, such as pilots and flight attendants.
H. Used to express possibility; something may happen.
I. At the back of or in a position further along than something.
J. Available in a small amount; not enough for everyone.












LIVEWORKSHEETS