Inglés Comercial y Turístico

Evaluación Final

Módulos: Hotelería – Gastronomía – Atención al Cliente

Name: _____ Date: _____ Score: _____ / 30

A Multiple Choice – Choose the correct option. (20 points)

1. **How would you like your coffee?**
   a) Red, please.
   b) Black, please. c) Large, please.



2. **What time is check-in at the hotel?**
   a) At 10 p.m.
   b) At 12 p.m. c) At 2 p.m.

3. **I'd like a _____ room, please.**
   a) single b) receipt c) menu



4. **What's the _____ of the soup?**
   a) colour b) price c) size

5. **The restaurant is _____ at 10 p.m.**
   a) open b) closed c) ready

6. **Can I see the _____, please?**
   a) menu b) ticket c) discount



7. **I have a _____ for three nights.**
   a) bill b) reservation c) change

8. **This jacket is on _____.**
   a) sale b) size c) service



9. **What size do you need?**
   a) Blue, please. b) A medium. c) Yes, please.

10. **Would you like something to _____?**
    a) book b) drink c) stay



11. **The hotel has _____.**
    a) pool
    b) a supermarket c) a cinema



12. **Could I have the _____, please?**
    a) check b) bill c) service

13. **What kind of food do you prefer?**
    a) A table for two.
    b) Italian food. c) A dessert.



14. **Can I help you?**
    a) No, thank you. b) Yes, I'd like some information.
    c) I'm fine.

15. **The store is open _____ 9 a.m. to 6 p.m.**
    a) on b) from c) at

16. **Do you have this in a _____ size?**
    a) large b) small c) different



17. **What colour would you like?**
    a) A blue one. b) Medium. c) Yes, please.

18. **Where can I get a tourist _____?**
    a) map b) receipt c) ticket



19. **How many people is the _____ for?**
    a) reservation b) table c) room

20. **Is breakfast _____?**
    a) included b) extra c) closed



B Complete the dialogue with the words in the box. (5 points)

reservation – for – check-in – room – nights

Guest: Good morning. I have a (1) _____.
Receptionist: Sure. What is it (2) _____?
Guest: It's a double (3) _____.
Receptionist: How many (4) _____ will you stay?
Guest: Two (5) _____.
Receptionist: Great! Check-in is at 2 p.m.



C Match the questions with the answers. (5 points)

1. What time is check-out?	☐	a) Sure. Here you are.
2. Can I see the menu?	☐	b) A medium, please.
3. Do you have vegetarian options?	☐	c) At 11 a.m.
4. What size do you need?	☐	d) I'm looking for a jacket.
5. How can I help you?	☐	e) Yes, we do.

LIVEWORKSHEETS