STUDENT WORKSHEET (LKPD)

ENGLISH FOR HOSPITALITY – HOTEL RESERVATION

Name: _____ Class: _____ Date: _____

A. Vocabulary Matching

Match the words in Column A with the correct meanings in Column B. Write the letter in the answer column.

No. / Column A	Column B	Answer
1. Reservation	A. A room with two separate beds	____
2. Availability	B. Money paid in advance	____
3. Twin room	C. A booking for a room	____
4. Deposit	D. The room can be booked	____
5. Fully booked	E. No rooms are available	____

B. Complete the Expressions

Choose the correct words from the box: help | book | available | confirmed | check

1. Good morning. How may I you?

2. I would like to a room.

3. Let me the room availability.

4. We have a double room .

5. Your reservation is .

C. Reading – A Telephone Reservation

Receptionist: Good morning, Seaside Hotel. How may I help you?
Guest: Good morning. I would like to reserve a room for three nights.
Receptionist: Certainly. What date would you like to check in?
Guest: I would like to check in on February 4th and check out on February 7th.
Receptionist: How many guests will be staying?
Guest: Two adults. Do you have a double room available?
Receptionist: Yes, we do. The room rate is IDR 850,000 per night, including breakfast for two.
Guest: That sounds good. I would like to book it.
Receptionist: May I have your full name, please?
Guest: My name is Daniel Brown.
Receptionist: Thank you, Mr. Brown. Your reservation is confirmed.
Answer the questions.

1. What does the guest want to do?
Answer: _____
2. When will the guest check in?
Answer: _____
3. When will the guest check out?
Answer: _____
4. How many guests will be staying?
Answer: _____
5. What type of room does the guest request?
Answer: _____
6. How much is the room per night?
Answer: _____
7. Is breakfast included?
Answer: _____
8. What is the guest's name?
Answer: _____

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D. Summative Assessment

Choose the best answer.

1. Which expression is used to greet a caller?
   - A. How much is your salary?
   - B. Good morning, Sunrise Hotel. How may I help you?
   - C. Where is your passport?
   - D. Please clean the room.
2. What does "fully booked" mean?
   - A. All rooms are available
   - B. The hotel is closed
   - C. No rooms are available
   - D. Breakfast is free
3. Which room usually has two separate beds?
   - A. Twin room
   - B. Single room
   - C. Suite
   - D. Dormitory
4. Which question asks about the guest's arrival date?
   - A. How much is the room?
   - B. When would you like to check in?
   - C. What is your job?
   - D. Do you need a taxi?
5. "The room rate is IDR 700,000 per night" tells the guest about...
   - A. Room location
   - B. Room price
   - C. Guest name
   - D. Check-out time

True or False. Write T for True and F for False.

6. A receptionist should repeat important reservation details. (___)
7. A twin room usually has two separate beds. (___)
8. "Your reservation is confirmed" means the booking is accepted. (___)
9. Check-out is the date the guest arrives at the hotel. (___)
10. A deposit is money paid in advance. (___)

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