Name ..... Class ..... No .....



TELEPHONE LANGUAGE WORKSHEET



A. Choose the correct word and complete the sentences.

Example: I think I **dialed** the wrong number. (dialed / called)

1. I will _____ you a call at 4 p.m. (get / give)
2. I will talk to Tom on the _____ this afternoon. (call / phone)
3. I will find out Jane's phone number and _____ back to you. (get / give)
4. I had three _____ calls from customers this morning. (phone / number)
5. My hands are wet. Can you _____ up the phone for me, please? (pick / answer)

B. Match the questions with the correct responses.

1. Can I have extension 385, please? _____
2. Can I speak to Amy, please? _____
3. What is his extension number? _____
4. Hello, I'd like to speak to Ben. _____
5. Would you like me to connect you to Ann? _____

a. Yes, please. Thank you.
b. I'm afraid you have the wrong number.
c. Yes, Amy speaking.
d. It's 5308.
e. Please hold the line. I'm putting you through.

C. Match the sentences with their Thai meanings.

1. Please hold the line. _____
2. Hello, Ann speaking. _____
3. Can I speak to Danny, please? _____
4. What's your extension number? _____
5. Could you speak a little louder? _____

a. หมายเลขต่อภายในของคุณคืออะไร
b. คุณช่วยพูดดังขึ้นหน่อยได้ไหม
c. สวัสดีค่ะ แอนกำลังพูดสาย
d. ขอเรียนสายคุณแดนนี่ได้ไหม
e. กรุณาถือสายรอสักครู่





LIVEWORKSHEETS