Lesson
37

WORDS TO LEARN

deal with
destination
distinguish
economize
equivalent
excursion
expense
extend
prospective
situation
substantially
system

Airlines

Study the following definitions and examples.

1. **deal with** v. phrase, to attend to; to manage; to see to
   a. Ticket agents must deal courteously with irate customers.
   b. Sick passengers, frightened children, and rude pilots are just a few of the things cabin attendants have to deal with.
2. **destination** n., the place to which one is going or directed
   a. The Great Barrier Reef is a popular tourist destination this year.
   b. Once you have determined your desired destination, we can work toward getting the best airfare.
3. **distinguish** v., to make noticeable or different
   a. Suki was able to distinguish between the different types of jets on the runway.
   b. My travel agent has distinguished herself as being one of the best in our area.
4. **economize** v., to be careful about spending money
   a. My travel agent knows I like to economize and always looks out for the best prices for me.
   b. We decided to economize this year and take our vacation during the off season, when prices are lower.
5. **equivalent** adj., equal
   a. Carlos used the Internet to search for hotels of equivalent dollar value to the one recommended.
   b. The food the airline serves in coach class is equivalent to that served in first class.
6. **excursion** n., a pleasure trip; a trip at a reduced fare
   a. With some time between meetings in London, the company president enjoyed an excursion to Stonehenge.
   b. The finance officer was pleased to find an excursion for the entire consulting team.
7. **expense** n., something requiring payment
   a. A luxury vacation involves many expenses.
   b. If we keep our expenses down, we might have enough money to take a longer trip.
8. **extend** v., to make longer; to offer
   a. We extended our vacation by a day.
   b. Our wonderful travel agent extended the full services of her firm to us.
9. **prospective** adj., likely to become or be
   a. The airline had a reception to impress travel agents who might be prospective clients.
   b. I narrowed my list of prospective destinations to my three top choices.
10. **situation** n., the combination of circumstances at a given moment
    a. The airline suggested I check with the State Department regarding the political situation in the country I'm flying to.
    b. The vast number of different airfares available makes for a complicated situation.
11. **substantially** adj., significantly
    a. The airline I work for had a substantially higher rating for customer satisfaction than our competitors had.
    b. The airfares charged by different airlines are not substantially different.
12. **system** n., a functionally related group of elements
    a. The airline system covers the entire world with flights.
    b. We need a better system to keep track of how much money we are spending on this vacation.

LIVEWORKSHEETS

WORDS IN CONTEXT

Read the following passage and write the words in the blanks below.

deal with	equivalent	extending	situation
destination	excursion	distinguishable	substantial
economical	expensive	prospective	system

If you travel, you most likely will have to (1) _____ flying. Flying is the quickest, most convenient means of travel between countries, and often between different parts of one country. Flying is (2) _____, but when all costs are taken into account for traveling any (3) _____ distance, air travel is usually less expensive than driving by car. It is also the most (4) _____ way to go in terms of time. You'll miss the scenery en route, but you'll have more time at your vacation (5) _____ with air travel.

Airlines sell seats at a variety of prices under a (6) _____ of requirements and restrictions. Full-fare tickets are the most expensive, but give you the most flexibility in terms of making changes. A (7) _____ traveler can buy a ticket up to takeoff time as long as a seat is available.

Fares change rapidly, and even travel experts find it difficult to keep up. The changing (8) _____ is due to many factors, including increased competition. As a general rule, the less you pay for the ticket, the more restrictions you can expect. If you are trying to save money, look for (9) _____ fares. These are the airline's (10) _____ of a special sale. Most excursion fares are for round-trip travel and have strict regulations and a minimum and maximum length of stay, so don't count on (11) _____ your vacation or staying less time than required. However, once you are on the plane, you are not (12) _____ from passengers who paid higher fares.

LIVEWORKSHEETS

WORD FAMILIES

verb	distinguish	I can't distinguish any difference in the two airlines, since their fares are the same.
adjective	distinguishable	The airline's planes were easily distinguishable by the bright logo on the planes' tails.
adverb	distinguishably	Even though you have paid a lower fare, you won't be distinguishably different than the other passengers on the plane.

verb	economize	We no longer fly first class, since our company is trying to economize.
adjective	economical	Without hesitation, we chose the more economical of the two airline tickets.
adverb	economically	A good travel agent can help you plan your trip economically.

noun	expense	To stay within our travel budget, we must keep all our expenses as low as possible.
adjective	expensively	The first-class seats are for those who travel expensively but with great style.
adverb	expensive	Only the most expensive fares were still available.

verb	extend	When people travel to an interesting destination for business, they often extend their trip by a few days in order to enjoy the place as a tourist.
noun	extent	Larry has traveled to Japan many times and the extent of his knowledge of that country is impressive.
adjective	extensive	Pamela is taking six months off from work in order to take an extensive tour of South America.

noun	prospect	The prospects of getting a seat on this evening's flight are not good.
adjective	prospective	The travel agency offered special deals in order to attract prospective customers.

noun	substance	I couldn't recognize the substance that was on my meal tray and that the airlines called dinner.
adjective	substantial	Ms. Qin found there was a substantial difference in the price quoted for the plane ticket, depending on which day she flew.
adverb	substantially	There is substantially no difference in the quality of food served in first class and in economy class.

LIVEWORKSHEETS

WORD PRACTICE

LISTENING COMPREHENSION

CD2
Track 12

Part 1 Photo

Look at the picture and listen to the sentences. Choose the sentence that best describes the picture.



1. Ⓐ Ⓑ Ⓒ Ⓓ

Part 2 Question–Response

Listen to the question and the three responses. Choose the response that best answers the question.

2. Ⓐ Ⓑ Ⓒ 3. Ⓐ Ⓑ Ⓒ

Part 3 Conversation

Listen to the dialogue. Then read each question and choose the best answer.

4. What are the speakers discussing?
   (A) The length of the trip.
   (B) The schedule of the airline.
   (C) The cost of the ticket.
   (D) The quality of the airline.

5. How can the woman get a lower airfare?
   (A) By staying for just two days.
   (B) By flying to a different city.
   (C) By charging it as a work expense.
   (D) By changing the day of her arrival.

6. When does the woman want to arrive?
   (A) Sunday.
   (B) Monday.
   (C) Tuesday.
   (D) Wednesday.

Part 4 Talk

Listen to the talk. Then read each question and choose the best answer.

7. How can a client find out about tickets to another country?
   (A) Call back later.
   (B) Press two.
   (C) Use the computer.
   (D) Press one.

8. What can a client do by pressing three?
   (A) Make hotel reservations.
   (B) Purchase airline tickets.
   (C) Find out about excursion rates.
   (D) Connect with the agency's computer.

9. Why is there no information on excursions?
   (A) The excursion rates are no longer available.
   (B) The computer system is not working.
   (C) The situation has changed.
   (D) The excursions have all been reserved.

LIVEWORKSHEETS

READING

Part 5 Incomplete Sentences

Choose the word that best completes the sentence.

10. Let me point out the features of our service that _____ our airline from our competitors.
    (A) distinguishably (C) distinguishing
    (B) distinguishable (D) distinguish

11. Let's shop around until we find a more _____ airfare.
    (A) economical (C) economy
    (B) economize (D) economically

12. We need to keep our _____ down so you'll have to find us better prices on airline tickets.
    (A) expensiveness (C) expenses
    (B) expensively (D) expensive

13. I decided not to _____ my trip since I felt so tired by the time I finished my business meetings.
    (A) extended (C) extensive
    (B) extent (D) extend

14. My travel agent said there were good _____ of finding a reasonably priced airfare.
    (A) prospective (C) prospectors
    (B) prospectively (D) prospects

15. Unless the airfares differ _____, you should book seats on the airline with which you have frequent flyer miles.
    (A) substance (C) substantial
    (B) substantially (D) substantiality

Part 6 Text Completion

Renovated City Airport Now Open

Frequent flyers will be happy to know that the renovations at City Airport are finally finished. The airport renovations were scheduled for completion at the end of last year, but the construction team fell behind schedule and __16__ the deadlines twice. Now the work is completed, and travelers no longer have to deal __17__ the noise, dust, and inconvenience of construction work. Passengers can move more easily and comfortably through the airport, and everything is easier to find. One of the biggest improvements in the renovated airport is the signs indicating the location of the various airlines' check-in counters. The new signs are much __18__ than the old ones, and it is easier for passengers to find the airlines they are looking for. In general, now that the work at the airport is finally over, the situation there has substantially improved.

16. (A) extend
    (B) extended
    (C) have extended
    (D) had extended

17. (A) to
    (B) for
    (C) with
    (D) from

18. (A) distinguishable
    (B) more distinguishable
    (C) most distinguishable
    (D) the most distinguishable

LIVEWORKSHEETS

Part 7 Reading Comprehension

Questions 19–23 refer to the following two e-mail messages.

To: Belinda Tuttle
From: Mark Wallaby
Subject: Re: Amazon Tours

Dear Ms. Tuttle,

In response to your request for information on guided tours in the Amazon region, I have found two excursions that may interest you. Both are led by reputable companies that are known for organizing interesting and educational trips at reasonable expense. One led by Jungle Tours, Inc., goes to all the destinations you are interested in visiting and lasts two weeks, the length of time you requested. However, it leaves on November 10th, a week earlier than the date you mentioned. I don't know whether or not you would be able to leave this early. There is a tour leaving on your designated date, run by Paradise Adventures. It doesn't, however, go to all the destinations you are interested in, and it lasts three weeks, not two, so you wouldn't return until December 8th. I don't know whether or not you would be able to extend the length of your vacation. If either of these two prospects interests you, let me know. Otherwise I will keep looking for a tour that will suit you.

Mark Wallaby
Southern Travel

To: Mark Wallaby
From: Belinda Tuttle
Subject Re: Amazon Tours

Dear Mr. Wallaby,

Thank you for the information on trips to the Amazon. Unfortunately, I cannot change the dates of my vacation because of my work situation. The end of the year is a very busy time for accountants, and I will have a lot of work to deal with as soon as I return from my trip. On the other hand, I don't really need to economize, so I am flexible about the expense. The exact destinations don't really matter either. I will be happy just to visit that part of the world. So please keep looking and let me know what you find. Thank you for your efforts.

Belinda Tuttle

19. What is Mark Wallaby's job?
    (A) Tour guide.
    (B) Educator.
    (C) Accountant.
    (D) Travel agent.

20. When does Ms. Tuttle want to begin her vacation?
    (A) November 10.
    (B) November 17.
    (C) December 1.
    (D) December 8.

21. Why doesn't Ms. Tuttle like the tours suggested by Mr. Wallaby?
    (A) They are too expensive.
    (B) The companies have a bad reputation.
    (C) They go to the wrong destinations.
    (D) The dates don't fit her vacation time.

22. The word *prospects* in line 18 of the first e-mail is closest in meaning to
    (A) possibilities
    (B) businesses
    (C) ideas
    (D) plans

23. The word *situation* in line 3 of the second e-mail is closest in meaning to
    (A) location
    (B) requirements
    (C) circumstances
    (D) responsibilities

LIVEWORKSHEETS