HOA SEN UNIVERSITY
GENERAL ENGLISH PROGRAM

TOEIC LISTENING MOCK TEST

In this section, you must demonstrate your ability to understand spoken English. This section is divided into four parts and will take approximately **45 minutes** to complete.

Part 1

Directions: For each question, you will listen to four short statements about a picture in your test book. These statements will not be printed and will only be spoken one time. Select the statement that best describes what is happening in the picture and mark the corresponding letter (A), (B), (C) or (D) on the answer sheet.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

The statement that best describes the picture is (C), "They are sitting at the desk," is the best description of the picture, so you should mark letter (C) on the answer sheet.

1.



(A) (B) (C) (D)

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2.



(A) (B) (C) (D)

3.



(A) (B) (C) (D)

4.

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(A) (B) (C) (D)

5.



(A) (B) (C) (D)

6.

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(A) (B) (C) (D)

Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on the answer sheet
8. Mark your answer on the answer sheet
9. Mark your answer on the answer sheet
10. Mark your answer on the answer sheet
11. Mark your answer on the answer sheet
12. Mark your answer on the answer sheet
13. Mark your answer on the answer sheet
14. Mark your answer on the answer sheet
15. Mark your answer on the answer sheet
16. Mark your answer on the answer sheet
17. Mark your answer on the answer sheet
18. Mark your answer on the answer sheet

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19. Mark your answer on the answer sheet
20. Mark your answer on the answer sheet
21. Mark your answer on the answer sheet
22. Mark your answer on the answer sheet
23. Mark your answer on the answer sheet
24. Mark your answer on the answer sheet
25. Mark your answer on the answer sheet
26. Mark your answer on the answer sheet
27. Mark your answer on the answer sheet
28. Mark your answer on the answer sheet
29. Mark your answer on the answer sheet
30. Mark your answer on the answer sheet
31. Mark your answer on the answer sheet

Part 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Who is Mr. Benson? (A) An assistant (B) A client (C) A project manager (D) A shipping coordinator 33. Why did Mr. Benson call? (A) To request an earlier delivery (B) To inquire about a bill (C) To report a mistake (D) To complain about some noise 34. What does the woman say she will do?	38. According to the speakers, what happened last week? (A) A new product was launched. (B) A software package was purchased. (C) A technical issue was resolved, (D) A regional office was closed. 39. What industry do the speakers work in? (A) Health care (B) Finance (C) Technology (D) Education

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(A) Place an order
(B) Change suppliers
(C) Collect some tools
(D) Review some blueprints

35. What is taking place tomorrow?
(A) A cooking class
(B) A grand opening
(C) A company dinner
(D) A music festival

36. What does the woman hope will happen?
(A) A job Will become available.
(B) An event Will begin on time.
(C) Store sales will increase.
(D) Tourism to an area will improve.

37. What does the man say he will do next?
(A) Print out some coupons
(B) Design a flyer
(C) Decorate a roam
(D) Stock some shelves

40. What will the man do next week?
(A) Attend a training
(B) Travel for business
(C) Prepare a slideshow
(D) Revise a contract

41. Where do the speakers work?
(A) At a bank
(B) At a coffee shop
(C) At a bookstore
(D) At a medical clinic

42. Why is the woman concerned?
(A) Her inventory is low.
(B) She lost some contact information.
(C) A seating area is too cold.
(D) Road construction is disruptive.

43. What does the man imply when he says, "I used to work at a hardware store"?
(A) He can fix a problem.
(B) He has experience in customer service.
(C) He is not interested in an offer.
(D) He is excited about teaching a new course.

44. What product are the speakers discussing?
(A) A camera
(B) A printer
(C) A television
(D) A mobile phone

45. What problem does the woman mention?
(A) An item is damaged.
(B) An item is out of stock.
(C) A display price is incorrect.
(D) A delivery was not received.

46. What does the manager offer the woman?
(A) A refund
(B) An extended warranty
(C) Free membership
(D) Express shipping

50. What type of business does the woman work for?
(A) A grocery store
(B) A publishing company
(C) A marketing firm
(D) A travel agency

51. What does the woman mean when she says, "we'd really like to fill the position this week"?
(A) A candidate should decide quickly.
(B) An alternative plan needs to be approved.
(C) Additional funding will be required.
(D) A manager will change a timeline.

52. According to the woman, what does the

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company always pay for?
(A) Housing
(B) Equipment
(C) Clothing
(D) Transportation

47. Where does the conversation most likely take place?
(A) At a drug store
(B) At a fitness center
(C) At a research laboratory
(D) At a dentist's office

48. What does the man give to the woman?
(A) A toothbrush
(B) A pamphlet
(C) A water bottle
(D) A receipt

49. What does the man ask the woman to do?
(A) Pay a fee
(B) Sign a form
(C) Provide an address
(D) Make an appointment

53. What are the speakers mainly talking about?
(A) A holiday parade
(B) A charity event
(C) A health seminar
(D) A company picnic

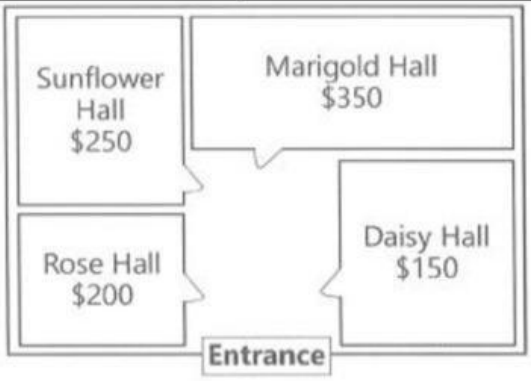
54. What does Amelia offer to do tomorrow?
(A) Speak with some colleagues
(B) Pick up same supplies
(C) Finalize a travel itinerary
(D) Contact a news reporter

55. Why will the man be in Washington?
(A) To inspect a building
(B) To accept an award
(C) To attend a conference
(D) To interview for a job

56. Where do the speakers most likely work?
(A) At a shoe store
(B) At a furniture store
(C) At an auto repair shop
(D) At a kitchen appliance store

57. Why does the man decline the woman's request at first?
(A) He is on a short break.
(B) He is preparing a display.
(C) He is about to leave work.
(D) He is assisting another client.

58. What does the man say about an item?
(A) It is broken.
(B) It is discounted.
(C) It is easy to operate.
(D) It is probably unavailable.



62. What event is the man calling about?
(A) A trade show
(B) A training workshop
(C) An awards dinner
(D) A retirement celebration

63. Look at the graphic, how much will the man's reservation cost?
(A) $200
(B) S250
(C) $350

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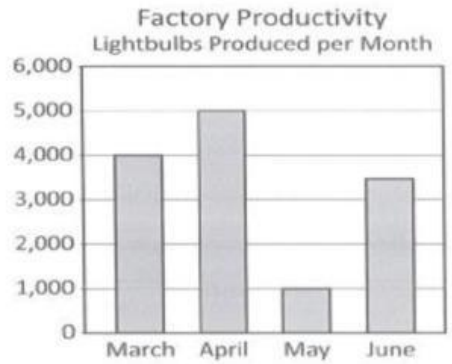
(D) $150

64. According to the woman, why is a catering business popular?
(A) It offers vegetarian dishes.
(B) It uses local ingredients.
(C) The prices are reasonable.
(D) The chef is famous.

59. Why is the man calling?
(A) To conduct a survey
(B) To inquire about a convention
(C) To provide some feedback
(D) To promote a product

60. What does the woman say she is interested
(A) Making online payments
(B) Buying a membership
(C) Reducing energy costs
(D) Funding a research project

61. What does the woman request?
(A) A demonstration
(B) A site visit
(C) A registration form
(D) A financing plan



65. What will the speakers do this afternoon?
(A) Order replacement parts
(B) Lead a staff meeting
(C) Host a client lunch
(D) Conduct a facility tour

66. Look at the graphic. Which month do the speakers agree to discuss?
(A) March
(B) April
(C) May
(D) June

67. What does the woman suggest doing?
(A) Improving security
(B) Hiring qualified employees
(C) Building another warehouse
(D) Inspecting some machines

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68. According to the woman, what is the benefit of changing a process?
(A) It will decrease the workload.
(B) It will make the company more competitive.
(C) It will help prevent mistakes.
(D) It will save money.

69. Look at the graphic. Which step do the speakers agree should be removed?
(A) Step 1
(B) step 2
(C) step 3
(D) Step 4

70. What will the speakers do next?
(A) Review a budget
(B) Prepare a presentation
(C) Print out some résumés
(D) Hire a consultant

Part 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What event is the speaker mainly talking about?
(A) A sports competition

77. Who most likely is the speaker?
(A) A tour guide
(B) A chef

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(B) A grand opening
(C) A nutrition workshop
(D) A community festival

72. What are the listeners encouraged to do during the event?
(A) Sample different foods
(B) Watch a demonstration
(C) Purchase souvenirs
(D) Take pictures

73. What can the listeners find on a Web site?
(A) A list of sponsors
(B) Information about parking
(C) Some contest guidelines
(D) Some membership options

(C) A taxi driver
(D) A politician

78. According to the speaker, what is special about Rosedale's city hall?
(A) Its age
(B) Its location
(C) Its architecture
(D) Its size

79. Why does the speaker say, "the bus leaves at 3:00 P.M.,"?
(A) He is unhappy with an itinerary.
(B) He cannot accept an invitation.
(C) He wants the listeners to be on time,
(D) He thinks the listeners should use other transportation.

74. Where most likely does this announcement take place?
(A) At a ferry terminal
(B) At an airport
(C) At a train station
(D) At a travel agency

75. According to the speaker, what can the listeners do for free?
(A) Check extra luggage
(B) Change a seat assignment
(C) Order a meal
(D) Take a map

76. What does the speaker ask the listeners to do?
(A) Look at a ticket
(B) Change a reservation
(C) Stand in a line
(D) Provide some identification

80. What is the purpose of the meeting?
(A) To delegate projects
(B) To introduce a client
(C) To organize a seminar
(D) To present survey results

81. What is the main complaint about a phone application?
(A) It is slow.
(B) It is unattractive.
(C) It is hard to use.
(D) It has high fees.

82. What will happen next?
(A) Lunch will be delivered.
(B) A schedule will be finalized.
(C) A consultant will make a presentation.
(D) Team members will test a new product.

83. Where do the listeners work?
(A) At a bank
(B) At a restaurant
(C) At a sports arena
(D) At a construction company

84. What does the speaker imply when she says, "our business is increasing"?

89. What is the main purpose of the message?
(A) To give feedback on some work
(B) To file a complaint
(C) To schedule an orientation
(D) To propose an idea for a new product

90. What problem does the speaker mention?
(A) A deadline has passed.

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(A) A marketing campaign has been Successful.
(B) The local population has grown.
(C) An additional branch will be opened.
(D) More employees will be hired.

85. What does the speaker offer the listeners?
(A) A higher salary
(B) Reserved parking spaces
(C) Free festival tickets
(D) Discount meal coupons

86. What does the speaker's company mainly sell?
(A) Gardening equipment
(B) Computer accessories
(C) Stationery supplies
(D) Home furniture

87. How has the company addressed a problem?
(A) By opening more stores
(B) By lowering prices
(C) By updating a product line
(D) By merging with another company

88. What does the speaker ask the listeners to do?
(A) Prepare a press release
(B) Revise some designs
(C) Review a financial forecast
(D) Speak to customers



95. Why is the speaker calling?

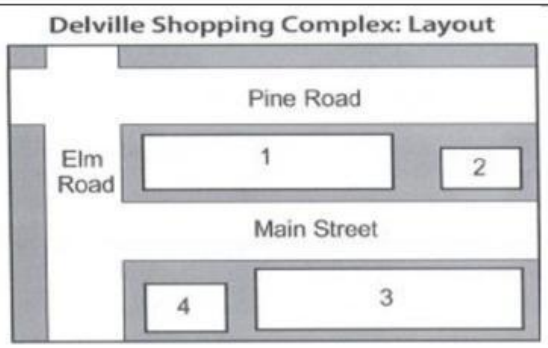
(B) A road is closed.
(C) A machine is out of order.
(D) A report is missing.

91. What does the speaker say the listener can do during lunch?
(A) Ask questions
(B) Make a telephone call
(C) Sign some paperwork
(D) Pick up a photo ID

92. Where do the listeners most likely work?
(A) At an art gallery
(B) At a fitness center
(C) At a department store
(D) At an advertising agency

93. What will the company do?
(A) Require some training
(B) Invest in a system upgrade
(C) Pay for some classes
(D) Add some vacation days

94. Why does the speaker say, "it has earned many awards"?
(A) To explain a policy
(B) To make a recommendation
(C) To offer congratulations
(D) To correct a mistake



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(A) To ask about a lost item (B) To confirm a schedule (C) To complain about a service (D) To cancel a reservation 96. Look at the graphic. Which theater was the speaker in yesterday? (A) Theater 1 (B) Theater 2 (C) Theater 3 (D) Theater 4 97. What does the speaker request? (A) A phone call (B) A seat change (C) A printed receipt (D) A cash refund	98. Who most likely are the listeners? (A) Gardeners (B) Security guards (C) sales clerks (D) Postal workers 99. Look at the graphic, which building does the speaker talk about? (A) Building 1 (B) Building 2 (C) Building 3 (D) Building 4 100. What will the listeners most likely do next? (A) Complete some paperwork (B) Try on some uniforms (C) Visit a work site (D) Take a lunch break

This is the end of the Listening test.

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