



1. Choose the correct response.

1. A: Does that include breakfast? B: - _____
Let me check what we have available. *At 9 p.m.* *No, I'm sorry it doesn't.*

2. A: How far away is the restaurant? B: - _____
It's about ten minutes by car. *No, it isn't.* *The farther the better.*

3. A: I'd like to book a room, please. B: - _____
OK. Can I book it then? *Yes, we are always full.* *Sure. When for?*

4. A: How about joining me for a game of tennis? B: - _____
No, I am in love with you. *Yes, that's good!* *Sure, I'd love to!*

5. A: Can I book it, please? B: - _____
It's £65. *No, the books are on the second floor.* *Certainly. What name, please?*

6. A: How can I help you? B: - _____
I'd like to make a reservation. *I like helpful people.* *Single, please.*

7. A: We look forward to seeing you. B: - _____
You don't say so. *OK. Thank you.* *Yes, of course.*

8. A: We have a room on the 2nd floor. B: - _____
Your booking reference is 3545699. *How far is it?* *How much is it per night?*

9. A: Do you want a single or double room? B: - _____
12th May for three nights. *A double, please.* *We are three.*

10. A: Can I have your name, please? B: - _____
Yes. We're two people. *Here is my card.* *Yes, I have.*

2. Use the sentences to complete the dialogue. One sentence isn't necessary.

- Let's take a look.
- It's really itchy and painful.
- Now, what seems to be the problem?
- What should I do?
- Put them in three times a day for five days.
- Please come in and take a seat.

A: Hello, Miss Brown. _____

B: OK, thank you.

A: _____

B: Well, I went swimming a few days ago and now my ear really hurts.

A: Oh dear. _____. Oh, yes, it's red and swollen inside. I think it's infected.

B: Oh. _____

A: I'll give you a prescription for some ear drops. _____

B: OK, thank you, Doctor.

A: You're welcome. Goodbye.