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1 My aunt gave me some jeans but they didn't fit, so I took them back to the shop and asked for a .....

2 There's a ..... on T-shirts at the moment – they're quite a lot cheaper than usual.

3 If you don't like something you've bought, the shop may let you ..... it for something else.

4 My mum told me not to ..... too much when I went out with my friends.

5 I always keep the ..... when I buy something – I may need it if I want to take the item back to the shop.

6 They're very slow in that shop – it took them ages to ..... me this morning.

7 Some shops ..... a lot for clothes that you can find online for a much lower price.

8 I didn't like the colour of the shoes I'd bought online, so I decided to ..... them back.

9 It's important for staff to provide good ..... to their customers.

10 Some people prefer using their computer or phone to do ..... instead of actually going to a shop.

11 Shops sometimes have ..... to encourage people to try a new product.

12 I'm going to keep a list of all my ..... this month to see how many times I've bought

LIVEWORKSHEETS