

HOSPITALITY TRAVEL TOURISM

In the Hospitality, travel and tourism industry, lodging refers to?

- A. Sleeping
- B. Cleaning the rooms
- C. Preparing meals

The title of the person that you first meet when you arrive at a Hotel is called?

- A. Sous Chef
- B. Valet or Concierge
- C. Hotel Manager

The person who prepares desserts for the guest staying at the Hotel?

- A. Pastry chef
- B. Restaurant waitress
- C. Maintenance worker

In a Hotel the person working at the front desk is called?

- A. Housekeeping Manager
- B. Maintenance Engineer
- C. Front desk Associate or Reservation Assistant

In the hospitality, travel & tourism industry, travel agents are people who?

- A. Plan what foods are on the menu of a local hotel
- B. Rotate the cleaning schedule of hotel rooms
- C. Help you plan your vacation, including which hotels to stay in, what tours to go on and nightly entertainment

Banquets and catering within a hotel are handled by?

- A. Maintenance Supervisor
- B. Catering and banquet manager
- C. Housekeeping Manager

What department is responsible for making sure the rooms are clean after every use is?

- A. Food & beverage department
- B. Marketing & advertising department
- C. Housekeeping department