

48 Hotels and restaurants

A Hotel facilities and rooms

HOTEL LE ROUGE

The hotel is located near The Louvre, Notre Dame and top department stores right in the **heart**¹ of Paris. Hotel **facilities** include: **room service**², **Internet access**³, **air conditioning**⁴ and **parking**. Our choice of **single**⁵, **double**⁶ or **twin**⁷ rooms are all equipped with **satellite TV**⁸, air conditioning, direct-dial telephone, **mini-bar**⁹, and personal **safe**¹⁰. Bathrooms come with a bath or shower and hair dryer.

¹ centre

² staff will bring food and drink to the room

³ use of the Internet

⁴ a system that keeps the air cool

⁵ a room for one person

⁶ a room for two people with one big bed

⁷ a room for two people with two beds

⁸ TV with many channels from different countries

⁹ a small fridge

¹⁰ a box to keep money and valuable items in

B Staying in a hotel

Rooms are often **available**¹ during the week, but many hotels are **fully booked**² at weekends or during the holidays, so you may need to **book a room**³ **in advance**⁴. When you arrive, you **check in** **at reception**⁵; at the end of your **stay**⁶, you **check out**⁷.

¹ you can find one

² all the rooms are taken

³ arrange/plan to have a room; *syn* **reserve**

⁴ before you go

⁵ say you have arrived and get your room key

⁶ the period of time you spend in a place

⁷ pay your bill and leave the hotel

C Going to a restaurant

It's often a good idea to **book a table** / **make a reservation** if you go to a restaurant at the weekend. Many restaurants offer **three-course** meals which **include** [have as part of the meal] a **starter** (e.g. soup), **main course** (e.g. meat or fish) and **dessert** (e.g. fruit with ice cream). Prices sometimes include 10% **service** as well [amount of money you pay for being served by the waiter]. If service isn't **included**, it's normal to leave a **tip** [extra money you give to the waiter/waitress].

D Ordering a meal

WAITER: **Are you ready to order?** [Have you decided what to eat?]

CUSTOMER: Yes, I think so. I'd like to start with the spicy prawns, and then **I'll have** the fillet steak, with French fries and a **mixed salad** [lettuce with other vegetables].

WAITER: How would you like your steak? (**Rare, medium or well-done?**)

CUSTOMER: **Medium**, please. And I'd like some mineral water as well.

WAITER: **Still or sparkling?**

CUSTOMER: Er, sparkling.

Common mistakes

I'll have the steak. (NOT ~~I~~take the steak.)

Exercises

48.1 Put the words into the correct columns. Write titles for the other two groups.

rare	starter	mini-bar	sparkling	main course		
room service		medium	dessert	still	well-done	safe

steak			water
rare			

48.2 Match the words on the left with the words on the right.

- | | | |
|----------------|-------------------------------------|----------------|
| 1 service | ☒ | a room |
| 2 room | ☐ | b access |
| 3 double | ☐ | c meal |
| 4 three-course | ☐ | d conditioning |
| 5 main | ☐ | e service |
| 6 internet | ☐ | f TV |
| 7 air | ☐ | g included |
| 8 satellite | ☐ | h course |



48.3 Complete the sentences.

- Have you booked a room?
- Could you first check in at _____?
- Do you want a single or a _____?
- Does the price include _____?
- I _____ the soup, and then the fish for my main course.
- The hotel _____ included internet access, 24-hour reception and a restaurant.
- Service wasn't included, so I left a 10% _____.
- The hotel is in the _____ of the town, close to all the main attractions.
- Would you like a _____ salad with your main _____?
- At the end of your _____ at a hotel, you normally have to _____ out by midday.

48.4 Rewrite the sentences on the left starting with the words given. Keep a similar meaning.

- | | |
|--|--------------------------------|
| 1 I was able to use the Internet. | I had internet <u>access</u> . |
| 2 Did you book a table? | Did you make a _____? |
| 3 The hotel was fully booked. | There were no rooms _____. |
| 4 You don't pay extra for service. | Service is _____. |
| 5 Did you book it before you went? | Did you book it in _____? |
| 6 Is there somewhere to leave the car? | Do you have _____? |
| 7 Have you decided what you want to eat? | Are you ready _____? |

48.5 Over to you

You are staying in a hotel in your own country. Are these facilities important to you? Why? / Why not?

mini-bar	24-hour room service	air conditioning	satellite TV
internet access	parking	restaurant	a personal safe