

UNIT 1 – GAP FILL (20 GAPS)

WORD BANK

apartment – enquire – details – interest – address – weather – lovely – phone number – adults – children – January – price – realistic – kitchen – requirements – sea – conditioning – quiet – hire – parking

Amanda: Dubai Palm Apartments, Amanda speaking. How can I help you?

Leo: Oh hi, Amanda. I'm ringing to (1) _____ about a holiday (2) _____ for the month after next.

Amanda: OK, no problem. Let me get your (3) _____ first, then I'll tell you what we've got. Is that all right?

Leo: Fine, go ahead.

Amanda: OK. Can I have your name first, please?

Leo: Yes, it's Leo Blucher, that's L-E-O – that's my first name – and my surname is B-L-U-C-H-E-R.

Amanda: OK, I've got that. Where are you from, just out of (4) _____, Leo?

Leo: I'm Austrian.

Amanda: Right, OK, and what's your (5) _____?

Leo: It's number 37 Blumengasse in Vienna.

Amanda: Right. Could you just spell Blumengasse for me, please, Leo? My German's not too good.

Leo: Sure, it's B-L-U-M-E-N-G-A-double S-E.

Amanda: Great, thanks, and what's the (6) _____ like in Vienna at the moment?

Leo: It's pretty grey and rainy, I'm afraid. Hope it's better in Dubai.

Amanda: Yes, it's (7) _____ at the moment. Sunny and warm, but not too hot. Now, can you give me your (8) _____?

Leo: Yes, it's 4312 11057.

Amanda: Great. So, you're looking for a holiday apartment, Leo. How many people is it for, just yourself?

Leo: No, there'll be four of us, just two (9) _____ and two (10) _____.

Amanda: Fine, and when would you like it from?

Leo: Ideally from the 1st of (11) _____.

Amanda: January the 1st. OK. I'll have a look and see what we've got. How long would you like to stay?

Leo: Well, it depends a little bit on the (12) _____, but I think that about nine days would be perfect.

Amanda: Fine. And, talking of prices, what would be your maximum, do you think?

Leo: Well, I've looked on the Internet, but I don't know if I'm being (13) _____ if I say 200 euros per day. Things seem to range from 150 to well over 400.

Amanda: Well, it depends where, of course, but I think we could probably find something for you at that price.

Leo: Great. There are various other things, though. Our children are quite small, and we don't want to take them to restaurants all the time, so one thing we'd really appreciate is a fully equipped (14) _____ so we can do some cooking.

Amanda: Yes, I completely understand. Do you have any other special (15) _____?

Leo: Yes, we live in the city centre hundreds of miles from the (16) _____, so we'd really like be able to see it from our apartment.

Amanda: OK. I'll note that down. All our apartments come with air conditioning and central heating, by the way.

Leo: Oh dear. One thing I don't like is the noise of air (17) _____ in the background. Can you make sure it's as (18) _____ as possible?

Amanda: Yes, I'll look into that. Anything else?

Leo: Yes, just one more thing. We'd like to (19) _____ a car while we're in Dubai, so we'll need to have a parking space. I think – we don't want to have to walk a long way from the car to the apartment.

Amanda: I think you're quite right. I'll look into all these things and make a list of possible apartments. Do you have an email address, so I can send them to you?