ENGLISH WORKSHEET

Unit 4: Customer Communication

Part 2: Fill-in-the-Blanks Exercises

Name _____ No. _____ Dept. _____

By T.rs.Angkab Roekdee

1 Instructions

Choose the correct word from the boxes to fill in the blanks, ensuring it is grammatically correct and appropriate for the situation.
Some words may not be used.

WORD BANK What | When | Do | Does | Is | Are | Can | Could | Would | May | like | possible

1. _____ is your order number?
2. _____ will the order arrive?
3. _____ you confirm the order, please?
4. _____ the shipment ready for delivery?
5. _____ you please provide your delivery address?
6. _____ you please send me a quotation?
7. _____ I know the status of my order?
8. I would _____ to inquire about your delivery timeframe.
9. Would it be _____ to expedite my shipment?
10. _____ you need any further assistance?

LIVEWORKSHEETS