

**1.Listen and Choose the Correct Answer**

1. Where did the problem happen?
  - A. At home
  - B. At the office
  - C. At school
2. Why couldn't the man use his computer?
  - A. The computer had no power.
  - B. It had a virus.
  - C. He forgot his password.
3. How did the virus get into the computer?
  - A. He downloaded a game.
  - B. He opened an email with a virus.
  - C. He bought a new computer.
4. Who repaired the computer?
  - A. His friend
  - B. His boss
  - C. A computer repairman
5. What advice did the woman give?
  - A. Buy a new computer.
  - B. Make back-up files.
  - C. Delete all emails.

**2. Write T (True) or F (False).**

1. \_\_\_\_ The man had a problem at work.
2. \_\_\_\_ The computer stopped working because of a virus.
3. \_\_\_\_ The man knew the file had a virus before opening it.
4. \_\_\_\_ The repairman fixed the computer in one hour.
5. \_\_\_\_ The woman thinks the man's work can probably be recovered.
6. \_\_\_\_ The woman advises him to make back-up files.

**3.Complete the sentences with the missing words.**

**office • virus • email • crash • careful • repairman • work • back-up**

1. The man had a problem at the \_\_\_\_\_.
2. He opened a file in his \_\_\_\_\_.
3. The file had a \_\_\_\_\_.
4. A virus can make a computer \_\_\_\_\_.
5. He will be more \_\_\_\_\_ next time.
6. A computer \_\_\_\_\_ came to help.
7. He may have lost some of his \_\_\_\_\_.
8. The woman said to make \_\_\_\_\_ files.

**Listen 2**

### **The New Boss**

Trevor: You know, Kim, I think our .....doesn't like me. I don't ..... why.

Wil: That's not true, Trevor! Why, just this morning I heard her say you're a very good ..... She said you work very hard every day.

Trevor: That's news to me. I wish she would say it to me, but she just criticizes everything I do.

Wil: I think that you're being too sensitive.

Trevor: .....? Maybe I just need a vacation. I haven't had one for years.

Wil: It's not good to work so hard, Trevor. I think a vacation is a great idea.

Trevor: How about you? .....

Wil: Yes, I'm really enjoying working for this new boss. That's why I'm surprised that you think she criticizes your work. Actually, I think ..... your work. She's just trying to help.

Trevor: I didn't realize that. Now that I think about it, you're right. I feel much better.

Wil: Good! .....