

Name :

Class :

THE LOBBY 101
Booking Confirmed
Order ID #GMH-2026-51987

Dear **Mrs Lawrence**,

Thank you for choosing to stay with us. Your reservation
and we Below are your booking details.

CHECK-IN Thu, ... 2026 From 2:00 PM	CHECK-OUT → Tue, 14 Apr 2026 By 12:00 PM	ROOM TYPE : GUESTS : 1 Adult
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ADDITIONAL DETAILS
Special requests : In-room spa treatment on arrival
Facilities : Breakfast Included, WiFi, Private Pool Access
Cancellation policy: Full refund for cancellations made at least 24 hours before check-in.

Price breakdown

.... nights × IDR 2,750,000 / night	IDR
Taxes & service charge (21%)	IDR
Total charged	IDR

Paid via BCA Virtual Account **Paid in full**

 **Powered by genially**
STUDENT

Contact Customer Care
Address JL. MH Thamrin No. 5, Central Jakarta 10340
Phone +62 21 2358 7700
Email reservations@grandmeridian.co.id

THE LOBBY 101
Booking Cancelled
Order ID #GMH-2026-51987

Dear **Mrs Lawrence**,

We regret to your reservation has been.....
We hope to Here are the details of your cancellation.

CANCELLATION DATE Sat, 08 Apr 2026 08:00 PM WIB	CHECK-IN Thu, 09 Apr 2026 From 2:00 PM	CHECK-OUT Tue, ... 2026 By 12:00 PM	ROOM TYPE : Master Suite GUESTS : 1 Adult
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CANCELLED BY
Guest Request
via online portal

Special requests : In-room spa treatment on arrival
Facilities : Breakfast Included, WiFi, Private Pool Access
Cancellation policy: Full refund for cancellations made at least 24 hours before check-in.

Refund Summary

Amount originally charged	IDR 16,637,000
Cancellation fee	IDR 2,750,000
Total charged	IDR

Refund to BCA Virtual Account - Est. 3-5 business days **Partial Refund Applied**

Your refund of IDR has been processed and will be returned to your original payment method within **3-5 business days**. You will receive a separate notification once the funds have been transferred.

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