



Review & Practice

WELCOMING VISITORS

Let's review what you have learned in this unit.



A. Vocabulary: Choose the best answer.

- When you meet a guest, the best expression to say is _____.
a. Goodbye. b. Excuse me.
c. Welcome! d. See you later.
- Which expression is used to introduce yourself?
a. How are you? b. Nice to meet you.
c. Let me introduce myself. d. Thank you very much.
- If you want to be polite to a visitor, you should _____.
a. ignore them b. speak loudly
c. be friendly and helpful d. turn your back
- Which word means "a guest from another country"?
a. local b. visitor
c. resident d. host
- The opposite of "impolite" is _____.
a. rude b. friendly
c. selfish d. strict

B. Match the expressions with the appropriate responses.

- | | | | |
|-----------------------------|---|---|--|
| 1. Welcome to our hotel. | • | • | a. I'm fine, thank you. |
| 2. How are you today? | • | • | b. My name is Lisa. I'm your tour guide. |
| 3. Let me introduce myself. | • | • | c. Thank you. This place is beautiful. |
| 4. Nice to meet you. | • | • | d. Nice to meet you, too. |
| 5. Can I help you? | • | • | e. Yes, please. I need some information. |

C. Put the words in the correct order to make meaningful sentences.

- to / welcome / Thailand / you / .

- please / how / help / can / I / you / ?

- meet / nice / you / to / .

- name / is / my / Somchai / .

- from / are / you / where / ?

D. Look at the pictures and complete the conversations.



Staff : 1) _____
to our hotel.
Guest : Thank you.
Staff : 2) _____ ?
Guest : I'm fine, thank you.



Guide : 3) _____
My name is May.
Guest : Nice to meet you, May.
Guide : 4) _____
your visit today?



Tourist : Excuse me.
5) _____ ?
Local : Sure. You can go
straight and turn left
at the traffic lights.



Host : Nice to meet you.
Visitor : 6) _____
too. Thank you for
having me.



Think & Share

What are some good ways to make visitors feel welcome?
Share your ideas with your classmates.

Self-Check

I can...

- ☐ use greetings and polite expressions.
- ☐ introduce myself and others.
- ☐ respond to visitors politely.

