G. Graphic-Based Questions

The answers for graphic-based questions are not directly stated in the talks. Instead, you have to draw a conclusion based on the information that is presented by the speaker *and* what is shown in the graphic.

Graphic-based questions always have the same preface ("Look at the graphic."). The second part of the question can be phrased in a variety of ways:

- *Look at the graphic. When will the event be held?*
- *Look at the graphic. Who should Mr. Brown speak to?*
- *Look at the graphic. What is the incorrect quantity of chairs?*
- *Look at the graphic. Where will hikers NOT be able to go today?*

Sample Item: Graphic-Based Questions

Woman: Hello, this is Judith Nguyen calling from The HBC Trading Company. I'd like to inform you that we have received your home furnishings shipment from Singapore ahead of schedule. We've inspected the merchandise and everything seems to have survived the journey undamaged. However, the number of dining chairs in the container doesn't match the invoice that the manufacturer included with the shipment. Could you please have a look at the document I sent you and confirm whether it's correct?

Shipping Invoice

Item	Quantity
Leather sofas	12
Coffee tables	16
Dining tables	20
Dining chairs	83

Q. Look at the graphic. Which quantity on the invoice is incorrect?

(A) 12
(B) 16
(C) 20
● 83

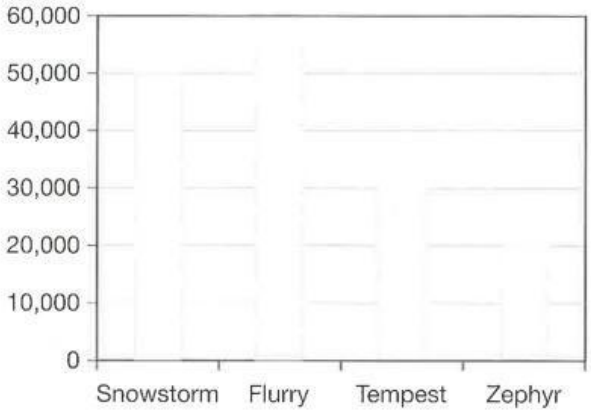
The speaker says, "However, the number of dining chairs in the container doesn't match the invoice that the manufacturer included with the shipment."

Exercise 4.7

Focus: Understanding and answering graphic-based questions.
Directions: Listen to the talk. Read the question about the talk, look at the graphic, and then choose the one option — (A), (B), (C), or (D) — that best answers the question.

Now start the audio program.

LIVEWORKSHEETS



1. Look at the graphic. Which product is the speaker most concerned with?

(A) Snowstorm
(B) Flurry
(C) Tempest
(D) Zephyr

2. Look at the graphic. Which office does the speaker tell Mr. Tanaka to go to?

(A) Personnel
(B) Marketing
(C) Finance
(D) Sales

Law Office of Rios and Bates	
Section	**Room Number**
Personnel	4001
Marketing	4002
Finance	4003
Sales	4004

3. Look at the graphic. Which ingredient does the man express concern about?

(A) Total fat
(B) Cholesterol
(C) Sodium
(D) Carbohydrates

Nutrition Facts	
8 servings per container	
Serving size: 2/3 cup (55 grams)	
Amount per 2/3 cup	
Calories	**230**
Total Fat	8 grams
Cholesterol	18 grams
Sodium	160 milligrams
Carbohydrates	37 grams

Employee	Rating
Olivia Park	83
Robert Hughes	82
Brent Wallace	86
Jenifer Vasquez	84

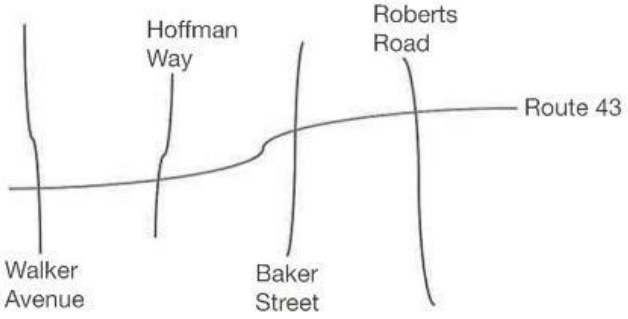
4. Look at the graphic. Which employee is the speaker talking about?

(A) Olivia Park
(B) Robert Hughes
(C) Brent Wallace
(D) Jenifer Vasquez

Smart Value Supermarket Discount Coupon	
Good for the following discounts on purchases of $40 or more:	
Food products —	$5
Paper products —	$7
Beverages —	$10
Medicines —	$12

5. Look at the graphic. What discount does the speaker offer?

(A) $5
(B) $7
(C) $10
(D) $12



6. Look at the graphic. Which road will drivers be unable to drive on from May 2nd to May 3rd?

(A) Walker Avenue
(B) Hoffman Way
(C) Baker Street
(D) Roberts Road

LIVEWORKSHEETS