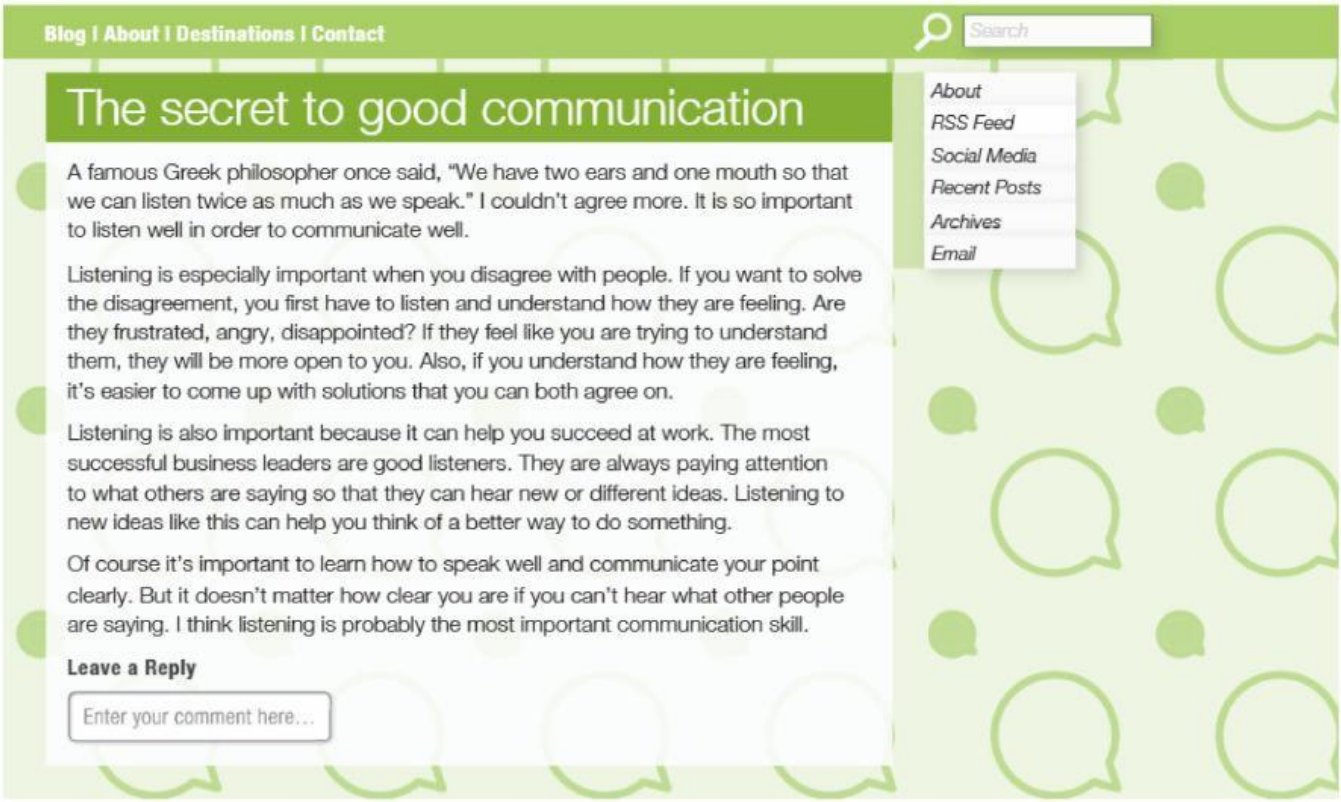
B Read Liz's blog post. What communication skill is she writing about?



Blog | About | Destinations | Contact

Search

The secret to good communication

About
RSS Feed
Social Media
Recent Posts
Archives
Email

A famous Greek philosopher once said, "We have two ears and one mouth so that we can listen twice as much as we speak." I couldn't agree more. It is so important to listen well in order to communicate well.

Listening is especially important when you disagree with people. If you want to solve the disagreement, you first have to listen and understand how they are feeling. Are they frustrated, angry, disappointed? If they feel like you are trying to understand them, they will be more open to you. Also, if you understand how they are feeling, it's easier to come up with solutions that you can both agree on.

Listening is also important because it can help you succeed at work. The most successful business leaders are good listeners. They are always paying attention to what others are saying so that they can hear new or different ideas. Listening to new ideas like this can help you think of a better way to do something.

Of course it's important to learn how to speak well and communicate your point clearly. But it doesn't matter how clear you are if you can't hear what other people are saying. I think listening is probably the most important communication skill.

Leave a Reply

Enter your comment here...

C Read the post again. Complete the chart.

Argument: _____ is the most important communication skill.

Supporting argument 1: Listening well makes it easier to solve disagreements.

Supporting argument 2: Listening well helps you _____ at work.

Reason: When you understand someone's feelings, they will be _____.

Reason: When you understand someone's feelings, you can find _____ you both like.

Reason: You can hear _____ if you listen well.

Reason: You can think of _____ to do something.

LIVEWORKSHEETS