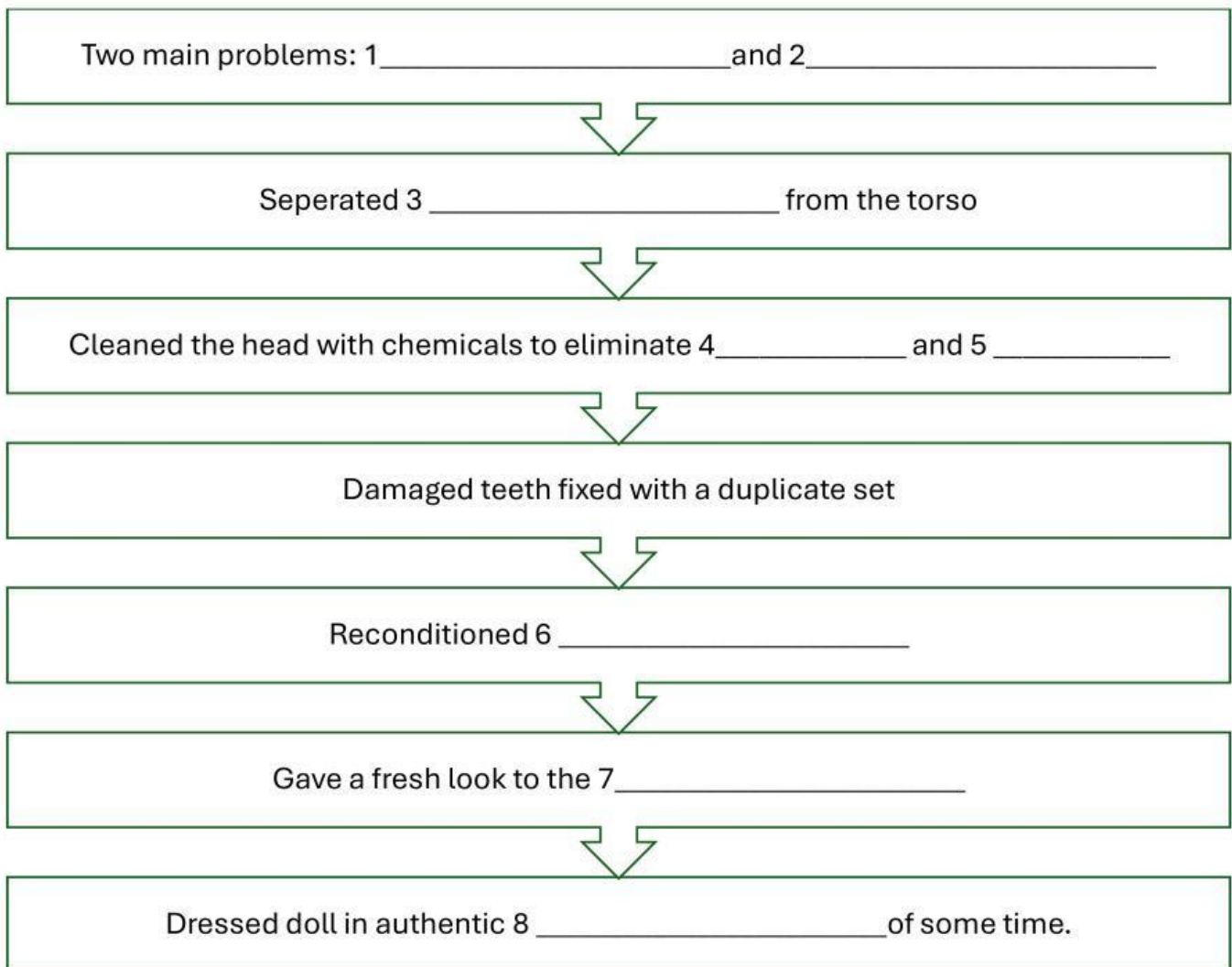


Read the passage and complete gaps. Choose **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each one.

Doll Restoration

This is a good example of how the average doll collector receives a doll. They will find a beautiful antique doll that does not look as beautiful as it should, but with proper restoration, she can be as beautiful as the day she was created. Here, there are two main problems, the eye mechanism has lost its original look, and it has a loose head. We removed the mohair wig and removed the eye system. Then we separated the head from the composition body and chemically cleaned the head, removing old dirt, and wax, but not harming the original artwork. We repaired the missing porcelain teeth by making duplicate porcelain teeth to match and reinserted them. Then we took the original eye system and reconditioned it. We then did the waxing of the eye mechanism and reset the eye bar so the eye bar would open and close as it originally did. What a wonderful difference to chemically clean and restyle the original mohair wig. Our seamstress took over point with suggestions from the owner on likes and dislikes using original period designs. She now looked, I'm sure, very much as she would have originally looked when the little child fell in love with her for the first time.



Read the passage and complete gaps. Choose NO MORE THAN TWO WORDS AND/OR A NUMBER for each one.

Careers with Kiwi Air - Flight Attendants - Recruitment and Training Process

Recruitment

The position of Flight Attendant is one of prestige and immense responsibility. Recruitment is conducted according to operational demands and there can be periods of up to 12 months where no new intake is required. However, applications are always welcomed.

After you submit your initial application online, the Kiwi Air HR Services Team review the details you have provided. Candidates whose details closely match the requirements of the position are then contacted via email advising that their application has progressed to the next stage of the recruitment process. Potential candidates are then asked to attend a Walk-In Day. This could occur several weeks or months after the original application has been submitted depending on current needs.

The Walk-In Day consists of a brief presentation about the role and a short interview. Candidates who are successful on the Walk-In Day are notified within 10 days and invited to attend an Assessment Centre. Please note that candidates are required to pass a swimming test before attending the Assessment Centre. At the Assessment Centre, candidates attend an interview as well as participate in a number of assessments. Verbal references are then requested, and candidates attend a medical check.

At times, there may not be a need to recruit for Flight Attendant positions. However, the company continuously maintains a recruitment pool of those who have completed the Assessment Centre stage. These candidates are contacted when a need for Flight Attendants is established and attend a full interview before a decision is made on whether to extend an offer of employment.

Due to the volume of applications received, Kiwi Air is not able to offer verbal feedback to candidates at any stage of the recruitment process. Unsuccessful candidates may reapply at any time after 12 months from the date at which their applications are declined.

Training

Upon being offered a role as a trainee Flight Attendant, a 5-week training course is undertaken at our Inflight Services Training Centre in Auckland. This covers emergency procedures, customer care and service delivery, and equipment knowledge. To successfully complete the course, high standards must be attained and maintained in all subjects.

Candidates go online to complete their 1 _____

Suitable candidates are then invited to come to a 2 _____

After having satisfactorily completed a 3 _____, successful candidates will then go to an Assessment Centre.

Kiwi Air then asks for 4 _____ and candidates are required to undergo a medical check.

If there is no immediate need for flight attendants, successful candidates are put into a 5 _____

When the need arises, these candidates will then be given a 6 _____, after which they may be offered a job.

On starting the job, a 5-week training programme is given which includes how to look after passengers and what to do in an 7 _____