

B Choose the correct word or phrase to complete the sentences.

- 1 I moved my car my parents could park outside my house.
a so as **b** in order to **c** so that
- 2 He studied hard pass his exams.
a so as **b** in order to **c** so that
- 3 buy a house, I saved up for a long time.
a In order that **b** So as **c** In order to
- 4 She took her camera with her she could take some photos.
a so that **b** so as **c** so as to
- 5 He whispered annoy the other people in the theatre.
a not so as to **b** so as not to **c** in order not
- 6 She went to university study medicine.
a to **b** so as **c** in order that

C Complete the second sentence so that it has a similar meaning to the first. Use between two and four words including the word in brackets.

- 1 I'm going to phone Jin so I can invite her to dinner.
I'm going to phone Jin to dinner. (to)
- 2 I didn't want to drive so I got a taxi.
I got a taxi have to drive. (as)
- 3 He wanted me to understand so he spoke slowly.
He spoke slowly I could understand him. (order)
- 4 She's learning English because she wants to find a new job.
She's learning English new job. (in)
- 5 I want to go on holiday so I'm saving money.
I'm saving money to go on holiday. (so)
- 6 They went to bed early because they didn't want to be tired in the morning.
They went to bed early be tired in the morning. (order)

LISTENING

4A  **5.02** | Listen to a radio programme on how to complain effectively. Choose the three pieces of advice (a–f) that are mentioned.

- a** Think about exactly what it is you're unhappy about before you make a complaint.
- b** Don't complain about something that can't be changed.
- c** Keep repeating what the problem is until you're offered a solution.
- d** Be polite and friendly when you're making a complaint.
- e** If the person you're talking to can't help you, ask to speak to someone else.
- f** Use social media to complain instead of sending an email.

B  **5.02** | Listen again and number the words in the order you hear them.

- a** key
- b** perspective
- c** mutter
- d** ramble
- e** outcome
- f** embarrassed

C Complete the extracts from the radio programme with one word from Ex 4B in each gap. Think about which sentences need verbs, nouns or adjectives.

- 1** I might something quietly to myself or to my friends.
- 2** I always feel so and uncomfortable when I make a complaint
- 3** ... it can be helpful to make notes about what it is you're unhappy about, so that you don't forget points ...
- 4** ... it means you won't on and on about the problem.
- 5** It's also important to know what you want the of your complaint to be ...
- 6** ... from the of someone who deals with a lot of complaints, it's really important to stay calm.