

4

Getting to and from the airport

Welcome to the Luxe Hotel! We want to help you get to and from the airport easily. There are several methods of **ground transportation**.

Shuttle: The Luxe Hotel offers a **shuttle**. The shuttle departs every half hour. The **driver** is always on time so you don't need to worry about being late. See the **front desk clerk** to check the shuttle service **schedule**.

Bus: A **bus** stops outside of the hotel every half hour. To get to the airport, you will have to **transfer** to a different bus.

Taxi: You can also take a **taxi (cab)** to get to and from the airport. There are always plenty of taxis waiting **curbside**.

It doesn't matter which transportation option you choose. We will always be glad to help load your **luggage**. The **bellhop** will bring it from your room to the **lobby**. He will load it into the vehicle **free of charge**. But, of course, tips are always welcomed.

1 driver
2 front desk clerk
3 bellhop
4 shuttle
5 taxi / cab
6 ground transportation

1 Who brings luggage to and from your room?

- A front desk clerk B driver C bellhop D lobby clerk

2 What is true about taking the bus to the airport?

- A Guests must take a taxi to the nearest bus stop. B Guests have to change buses. C Guests can take the bus for free. D Guests can find a bus every fifteen minutes.

3 A guest doesn't pay for transportation. He or she probably takes a ...

- A bus B shuttle C plane D taxi

1 How do people go to the airport?

2 What are some other ways to travel to the airport?

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Reading

5  Listen and read the brochure again.

How many types of ground transportation does it describe? Choose from below.

- shuttles
- buses
- taxis
- trains
- planes

3 Fill in the blanks with the correct words from the word bank.

word BANK

transfers Shuttles luggage curbside driver schedule


- 1 Joe from one bus to another. He changes buses.
- 2 Mary's is very heavy. She put too many clothes in it.
- 3 Jason stood at the to catch a cab.
- 4 Ms. Bixby checked the shuttle service with the front desk clerk.
- 5 The shuttle is always on time. His passengers are never late.
- 6 go from the hotel to the airport.



Vocabulary

4 Choose the sentence that uses the underlined part correctly.

- 1 A) A front desk clerk takes your luggage to your room.
 B) You can hire a taxi to drive you to the airport.
- 2 A) When something is free of charge, you don't have to pay for it.
 B) An airplane is a type of ground transportation.
- 3 A) You usually ask a bellhop to help you make a hotel reservation.
 B) The lobby of a hotel is usually at its entrance.

Listening

6  Listen to the conversation between a hotel guest and a front desk clerk. Then mark the following statements as *True* or *False*.

▶ 0:00 / 0:00  

1 The guest decides not to take a taxi.

True

False

2 The airport shuttle costs more than a cab.

True


False

3 The bellhop loads the guest's luggage into the shuttle.

True

False

Listening

7  Listen again. Fill in the blanks.

Hotel Guest: Excuse me. I need to get to the 1) immediately.

Front Desk Clerk: When does your plane leave?

Hotel Guest: It leaves in two hours. Can you 2) for me?

Front Desk Clerk: That won't be necessary. Our airport 3) just arrived.

Hotel Guest: Shuttle? You mean the hotel provides transportation to the airport?

Front Desk Clerk: Yes. And you won't have to wait for a 4) . So you can arrive at the airport sooner.

Hotel Guest: Wait, how much does the shuttle cost?

Front Desk Clerk: It's 5) of charge for guests.

Hotel Guest: That's great - I'll save on the cab fare. Should I bring down my luggage?

Front Desk Clerk: No, the 6) will do that. And he'll also load it onto the shuttle.

Hotel Guest: So I can just get on the shuttle? How wonderful!

Front Desk Clerk: That's right. I'll call the bellhop right away.

Speaking

8 Complete the conversation below based on Task 7, with the phrases given. Then, take roles and act it out.

USE LANGUAGE SUCH AS:

Can you call a cab for me?
How much does the ... cost?
Should I bring down my luggage?

Student A: You are a guest at a hotel. You need to get to the airport. Ask Student B questions about:

- the types of transportation available
- the cost of the transportation

Student B: You are an employee at the hotel. Answer Student A's questions about transportation.

So I can just get on the shuttle?

What types of transportation are available?

Should I bring down my luggage?

Can you call a cab for me?

How much does the shuttle cost?

A: Excuse me. I need to get to the airport immediately.

B: There are busses and cabs that go regularly to the airport.

A:

B: That won't be necessary. Our airport shuttle just arrived.

A: Oh.

B: It's free.

A: Great!

B: No, the bellhop will do that. And he'll also load it onto the shuttle.

A: How wonderful!

B: That's right. I'll call the bellhop right away.

Writing

9 A future guest inquires about airport ground transportation. Use the options below to complete the inquiry form.

buses

10:50

taxis

shuttle



INQUIRY FORM

Time of Flight Arrival: AM

Transportation from Airport: There are a number of
available as well as . If you stay with us there is also a
 bus available.

1 How do people go to the airport?

People go to the airport in a variety of ways. Most people use public transport to get there, so they take busses and trains. People who are staying at hotels might be collected by specially organized transport like a shuttle bus.

2 What are some other ways to travel to the airport?

Other ways to get to the airport include driving there in a car or taking a taxi. But usually these are quite expensive ways to get there. Airports are usually quite far from city centers, so it is not usually practical to walk or cycle there. However, some people that work there and live close by might travel there in these ways.