

**Title: “Identify the Resort Hotel Features”**

**Task 1 — Drag & Drop (Low Ability)**

**Match the items to the correct category:**

- *Family suites*
- *Kids’ club*
- *Beach access*
- *Spa & wellness*
- *Pool activities*
- *Fine dining*

**Categories:** 🏨 Hotel Type | 🎯 Target Customer | 🍷 Key Services

- Resort
- Families / Leisure travellers
- Spa, beach, kids’ club, entertainment

**Task 2 — Multiple Choice (Medium Ability)**

**1. Which customer group MOST often chooses a resort hotel?**

- A. Business travellers
- B. Families
- C. Pilgrims
- D. Airline crew

**2. Which service is MOST important in a resort hotel?**

- A. Meeting rooms
- B. Airport shuttle
- C. Leisure activities
- D. Self-service breakfast

**Task 3 — Short Answer (Medium Ability)**

**Write 1–2 sentences:**

“Why do families prefer resort hotels?”