

SIGHTSEEING

Vocabulary



money



camera



batteries



suitcase



ticket



passport



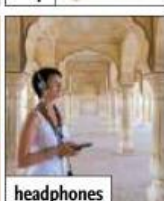
ID card



map



guidebook



headphones



raincoat



monument



toothbrush /
toothpaste



knapsack /
backpack /
rucksack



wallet



traveller's
insurance



Dialogue: Sightseeing

Margaret and Janet are touring Rome.

Janet: So, what do you want to do on our first (1) _____ in Rome?

Margaret: I want to go to the Trevi Fountain and then see the Spanish Steps.

Janet: OK. I want to go to the Vatican.

Margaret: Is the Vatican (2) _____ today?

Janet: I think so. And guess what? There's a reduction for EU citizens.

Margaret: Great! You know what, though? I think it's better to see the Fountain in the (3) _____ and then go to the Vatican in the afternoon.

Janet: OK. Hey, how many churches are there here?

Margaret: I'm sure there are a lot, especially in the old (4) _____ of town.

Janet: Yeah, the buildings are so old here, and so beautiful.

Margaret: Do you have the (5) _____ from the hostel with you?

Janet: Yeah, I brought it with me. It's got all of the (6) _____ on it. I circled the ones I want to see.

Margaret: That sounds great. I want to see everything we possibly can.

Janet: Well, before we go (7) _____, do you want to have breakfast first?

Margaret: Yeah, how about some pizza?

Janet: How about pizza for lunch instead?

Useful expressions

- I want to go to the zoo.
- How do I get to the church?
- What time do they open?
- What time do they close?
- Is it open today?
- How much is the entrance fee?
- How much is it for students?
- Is there a reduction for retired people?
- How many churches are there here?
- Is that church old?
- What religion is it?
- Are there any monuments nearby?
- What does that one commemorate?
- When was that built?
- How old is that building?
- Are there many statues here?
- Whose statue is that?
- Who was he / she?



THE CLOTHES SHOP

Vocabulary



What you say

- Have you got these trousers in blue?
- I'm looking for a size 32.
- Is it 100% cotton?
- Where's the **checkout counter**?
- I'm looking for a size ten dress.
- Have you got this in a bigger/larger/smaller size, please?
- Where are the **changing rooms**, please?
- Could I try these on, please?
- Do you have this in a different colour?
- I'd like to take these trousers back, please.
- Do you take credit cards?
- Have you got a shirt to go with these trousers?
- How much is this, please?
- Is this on sale?

What you hear

- What shirt size do you take?
- What shoe size are you?
- Shall I get you a bigger size?
- The changing rooms are just over there.
- You can get a refund if you keep the receipt.
- We take all major credit cards.
- There's a 25% reduction on the price.

GLOSSARY

a **checkout counter** *n*
the place in a shop where you pay and receive a receipt
a **changing room** *exp*
a little room where you can try clothes
to **put on some weight** *exp*
to become a bit fatter
to **go with** *exp*
if A "goes with" B, A goes well with B
I'm **in a bit of a rush** *exp*
I don't have much time

Dialogue: The clothes shop

Betty is in the clothes shop.

Assistant: Good afternoon, can I help you?

Betty: Yes, I was looking for a pair of (1) _____.

Assistant: What waist size are you?

Betty: 28.

Assistant: And what (2) _____ were you looking for?

Betty: Black or dark blue.

Assistant: Here you are. (She gives her a pair of trousers.)

Betty: Can I try them on?

Assistant: Yes, certainly. The changing (3) _____ are over there. (She points to the changing rooms.)

Betty: Can I try a (4) _____ 30 too, please? Just in case.

Assistant: Certainly. Here you are. (5 minutes later Betty comes out.) How are they?

Betty: Fine thanks. I think I (5) _____ the size 30 – I must have **put on some weight** recently.

Assistant: Anything else?

Betty: Yes, I was also looking for a (6) _____ to **go with** the trousers.

Assistant: How about these shirts here?

Betty: Yes, they look nice. Could I try one (7) _____, please?

Assistant: Yes. Here, these should fit you.

Betty: Great. Actually, I think I'll just (8) _____ them because I'm **in a bit of a rush**.

Assistant: OK. That'll be 68 pounds, please.

Betty: Here you are. (Betty gives the assistant her card.)

AT THE BANK

Useful words



A bank



A bank manager



A cash machine (an "ATM" (automated teller machine) in US English)



A PIN number (a personal identification number).



A cashier



A safe



A coin



A note / bill



A credit card



A cheque



A cheque book



A traveller's cheque



A piggy bank



A bag of money



A purse



A wallet



A security guard



An alarm



A vault



Pounds



Dollars



Euros



Yen

What you say

- I'd like to pay this money into my account, please.
- I'd like to take 600 euros out, please.
- I'd like to transfer some money from my current account, please.
- Are there any bank charges?
- I'd like to cash this cheque, please.
- I'd like to apply for a mortgage. / I'd like to apply for an overdraft, please.
- How much interest does it pay? / What's the interest rate?
- I've lost my credit card. / I need to cancel my credit card urgently.
- I'd like to apply for a new credit card, please.
- Could you change this note for me, please?
- Could I have some larger bills and small bills, please?
- Please give it to me in 20-euro notes.
- Could I have the rest in change, please?
- What's the exchange rate for euros to British pounds, please?

What you hear

- The exchange rate for euros to British pounds is 0.748.
- We charge a 2% commission rate.
- The current interest rate is 4%.
- There are no bank charges.
- I'm afraid the account is **overdrawn**.
- Which account would you like to transfer the money from?
- Could you sign and date the cheque, please?

More words

- **Bank account** – if you have a bank account at a bank, you have a personal account number and you can pay in money or take money out of the bank.
- **Paying-in slip** – a little form you complete when you want to put money into your bank account.
- **Exchange rate** – the value of one currency in terms of another currency: pounds to euros, for example.
- **Bank (charges)** – the money you pay the bank for transferring money, etc.

Dialogue: At the bank

- Jane is in the bank. C=Cashier J=Jane
- C: Good morning.
- J: Good morning. I'd like to pay this money into my (1) _____, please.
- C: Have you filled in a paying-in (2) _____.
- J: No, I didn't see them.
- C: Here you are. (He gives Jane a slip.)
- J: (Jane fills it out.) I'd also like to apply for a credit (3) _____.
- C: You'll need to fill out this (4) _____. (He gives Jane a form.) Then, we'll process your **application**.
- J: I've also got these US dollars on me. Can I (5) _____ them here?
- C: Yes, that won't be a problem.
- J: What's the exchange (6) _____ for dollars to pounds?
- C: It's 0.50615 pence. That means that one dollar is worth 50.615 pence.
- J: So, if I change 100 US dollars, I'll get about 50 pounds, right?
- C: Yes, 50 pounds and 61.5 pence, to be precise.
- J: And are there any (7) _____?
- C: There's a 2.5% **commission charge** on all transactions.
- J: OK. I'll think I'll just keep them for my next (8) _____ to the states.
- C: OK. Have a nice day.
- J: Bye.

GLOSSARY

overdrawn *adj* if your account is "overdrawn", you have taken out more money than you have

to sign *vb* to write your name on a formal document

an application *n* a form you complete when you want to join an organisation/bank, or apply for something

a commission charge *n* money you pay (often a small percentage of the total) for doing a bank operation

a transaction *n* a bank operation

AT THE SKI SHOP

Useful words



Ski boots



A chairlift



A ski resort



Ski goggles



Gloves



Skis



Ski sticks/poles



A ski hat



An anorak / a jacket



A scarf



A ski rental shop



Snowboarding



A snowboard



Ice skating



A ski slope



A skier



Figure skating



A ski suit



Ice skates



Snow



Ear muffs



A skiing instructor



A cable-car



What you say

- I'd like to **rent** some skis and ski boots, please.
- Can I have one size bigger, please?
- Have you got any longer skis?
- I'd rather have some shorter skis, please.
- Have you got a snowboard?
- Do you rent out ski clothing?
- The boots are a bit **tight**.
- I take a size 42.
- Where can I get a ski pass?

What you hear

- How long do you want to rent them for?
- What's your shoe size?
- Does that fit OK?
- How does that feel?
- Stand up, please.
- Sit down, please.
- Take off your shoes, please.
- **Try these on.**
- Are you a good skier?
- These sticks should be all right for you.
- I'll just need to adjust them for you.

Dialogue: At the ski shop

Sally is in the ski rental shop talking to the shop assistant. **S=Sally A=Assistant**

- S:** Hi, I'd like to rent some skis and ski (1) _____, please.
- A:** What's your shoe size?
- S:** Forty.
- A:** OK. Try these. (*Sally tries the boots on.*)
- S:** Erm, they're a bit **tight**.
- A:** (*He gives her a bigger size.*) How about these?
- S:** Oh, yes, that's much better. I can get my thick (2) _____ on now.
- A:** Are you an experienced (3) _____?
- S:** I've been a few times before.
- A:** These skis should be OK for you. (*He takes some skis from the ski-rack.*) They're short, so they're easier to (4) _____.
- Can you stand up a **sec**, please? (*Sally stands next to the skis.*)
- Yes, that's fine. Right. I need your ski-boots, so I can **fit** them to the (5) _____.
- S:** Here you are. (*She gives him the boots.*)
- A:** (*He fits the boots to the skis.*) You'll have to **fill out** this form and I need to **swipe** your (6) _____ card.
- S:** Yes, here you are...



GLOSSARY

- to rent** *vb*
to pay money in order to use something for a limited period of time
- tight** *adj*
if clothing is "tight", it is very close to your body
- to try on** *phr vb*
to put on clothing to see if it is the right size
- a sec** *n* inform
one second
- to fit** *vb*
if clothes "fit" you, they are the right size for you
- to fill out** *phr vb*
to complete
- to swipe** *vb*
if you "swipe" a credit card, you put it in a machine that reads its details

AT THE CHEMIST'S

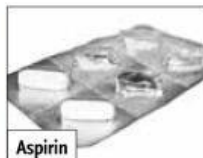
Useful words



A chemist's / pharmacy (US English)



A chemist / pharmacist (US English)



Aspirin



A bandage



A plaster / band-aid / elastoplast / sticking plaster



Contact lens solution



Cotton wool



Cotton buds



Cough medicine



Liquid antiseptic disinfectant



Eardrops



Gauze



Insect spray



Laxatives



Nose drops



Sleeping pills



A chemist sign



A first-aid kit



Suppositories



Tablets



A thermometer



Vitamins



Antiseptic cream



What you say

- Is there a chemist's / pharmacy nearby?
- When does the chemist's open/close?
- I need something for a cold/**constipation**/diarrhoea/**hay fever**/ a headache.
- Have you got anything for an insect bite?
- I've got a bit of **sunburn**. What would you recommend?
- I've got a bit of an **upset stomach**. Is there anything you could recommend?
- Where are the plasters, please?
- Do you have any thermometers?

What you hear

- The contact lens solution is just over there.
- Do you have a prescription?
- I'm sorry but we haven't got any cotton buds at the moment.
- You'll need a prescription for this.
- This medicine should help **clear it up**.
- This works well on **rashes**.
- You'll need to talk to a doctor about that.
- Have you got a **prescription** for this?

Dialogue: At the chemist's

Jane is at the chemist's. C=Chemist J=Jane

C: Can I help you?

J: Yes, I was looking for some antiseptic (1) _____.

C: You'll find some in the next aisle – the one parallel to this one.

J: OK. Great. Another thing, have you got anything for an upset (2) _____?

C: Yes, these work quite well. (The chemist shows Jane a packet of pills.)

J: OK. I'll take a (3) _____ of those then. And have you got any cough (4) _____?

C: Yes, you'll find that next to the (5) _____ – just over there.

J: OK. Thanks very much. And finally, I was just wondering if it's possible to get any (6) _____.

I've got a bit of a **chest infection**.

C: Not without a prescription. You'll have to (7) _____ to your GP about that.

J: OK. Thanks for your help.



GLOSSARY

constipation ⁽¹⁾

if you have "constipation", you have a condition that prevents you temporarily from going to the toilet

hay fever ⁽¹⁾

an allergy to pollen (a fine powder produced by plants/flowers)

sunburn ⁽¹⁾

a red mark on your body where you are burnt because you have been in the sun for too long

an upset stomach ⁽¹⁾

a pain in your stomach, often because you have eaten something bad

to clear something up ⁽²⁾

to cure something; to make an illness/rash, etc go away

a rash ⁽¹⁾

an area of red marks on your skin where your skin is irritated or hurting

a prescription ⁽¹⁾

a note from the doctor with information about the medicine you need

an aisle ⁽¹⁾

a space between rows of shelves that you can walk in a shop

cough medicine ⁽¹⁾

medicine to help you cure a cough (an irritation in your throat)

a chest infection ⁽¹⁾

an infection in the front and upper part of your body

a GP ⁽¹⁾

a general practitioner. A doctor who treats all types of illnesses (not a specialist)