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| 1 Really? What's | a your money back. |
| 2 Did you try | b the problem? |
| 3 So, I can give you | c turning it off and on again? |
| 4 You can choose | d a different phone. |
| 5 Let me just check when | e we can get you a replacement. |
| 6 I'll order | f on Wednesday. |
| 7 You can collect it | g it now. |
| 8 OK, I'll call you | h when it's ready for collection. |