

III. APOLOGISING AND RESPONDING

Choose the letter A, B, C, or D to indicate the most suitable response to complete each of the following exchanges.

1. **Lan:** I'm sorry I forgot to pick up your book from the library.

Linda: "_____"

- A. No worries. I'll find another book to read.
- B. Of course' I'd be happy to help.
- C. That's fine. Don't mention it.
- D. I don't know what to do with you.

2. Anna and Mike are getting off the bus during a trip.

Anna: "You stepped on my foot while getting off the bus!"

Mike: "_____. I didn't see you there."

- A. No problem.
- B. It's fine.
- C. I'm terribly sorry about that.
- D. That's wonderful.

3. Anna and Mike were sightseeing

Anna: "You lost our guidebook!"

Mike: "_____. I'll buy a new one at the next stop."

- A. I apologize for losing it.
- B. That's exciting.
- C. Don't worry about it.
- D. No, I didn't.

4. Anna and Mike are heading to the beach.

Mike: "I forgot to pack the sunscreen for our beach trip."

Anna: "_____. I'll find a shop nearby to get one."

- A. That's awesome!
- B. I'm sorry, I forgot.
- C. Not a big deal.
- D. It's no problem.

5. **Tom:** I'm sorry for accidentally deleting your favourite playlist.

Bill: "_____"

- A. Sure. What are you trying to do?
- B. No worries. I'll buy another album.
- C. You may play the list again next time.
- D. Don't worry about it, I can create a new one.

6. Anna and Mike are discussing their recent trip to Paris.

Anna: "You missed the train yesterday, didn't you?"

Mike: "_____. I didn't hear the announcement clearly."

- A. I'm really sorry about that.
- B. Not a big deal.
- C. That sounds fun.
- D. I can believe it.

7. Anna and Mike just arrived at their destination.