

## JOB INTERVIEW QUIZ

1. According to the interview breakdown, what should be included in a concise answer to the question 'Can you tell me a little about yourself'?
  - a) Your salary expectations and preferred working hours.
  - b) Your educational background, work experience, and current situation.
  - c) A list of every job you have held since childhood.
  - d) Your full life story and personal hobbies.
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2. What reason does Daniel provide for wanting to leave his current position in customer support?
- a) He is seeking a higher salary to match his five years of living in the city.
- b) He is unhappy with the lack of teamwork in his current office.
- c) He wants a new challenge and the opportunity to take on more responsibility.
- d) He no longer enjoys helping customers by phone and mail.
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3. In the context of the interview, how does Daniel describe a typical busy day at his current job?
- a) He works faster by attempting to handle multiple customer calls simultaneously.
- b) He ignores emails to focus solely on taking phone calls.
- c) He stays organized and focuses on completing one task at a time.

- d) He waits for her manager to assign him specific tasks to avoid stress.
4. How did Daniel handle the difficult situation involving a customer who received the wrong product?
- a) He listened carefully, apologized and provided a replacement along with a refund
  - b) He immediately transferred the call to a more experienced team member.
  - c) He interrupted the customer to explain the mistake was not his fault.
  - d) He offered a refund but explained that replacements were against company policy.
5. Which of the following is identified as a common mistake for English learners when discussing their strengths?
- a) Focusing on only one or two specific strengths
  - b) Mentioning skills that are relevant to the job description.
  - c) Using simple language to explain how they apply their strengths
  - d) Listing too many strengths, which makes the answer sound unrealistic.
6. According to the advice provided, what is the best way to handle a question about your weaknesses?
- a) Claiming that you have no real weaknesses to appear perfect.
  - b) Listing personal failures that make you sound unfit for the job.
  - c) Changing the subject to a strength to avoid question entirely.
  - d) Identifying a real professional weakness and explaining how you are improving it.
7. The narrator suggests that when candidates try too hard to sound enthusiastic (e.g., 'This is my dream job!'), they risk:
- a) Appearing too qualified for the position.
  - b) Giving the impression that they will work for a lower salary.
  - c) Forgetting to ask their own questions at the end of the interview.
  - d) Sounding unnatural or exaggerated, especially in simple English.

8. If an interviewer asks about a skill or experience you do not have, what does the narrator recommend you do?

- a) Ask to skip the question and move on to something else.
- b) Explain that the skill is not actually necessary for the job.
- c) Pretend you have the experience to avoid looking unqualified
- d) Admit the lack of experience but express a willingness to learn.

9. What is a recommended technique for managing stress and anxiety during the interview process?

- a) Focusing on speaking perfect English without any grammatical errors.
- b) Memorizing long, complex answer to avoid any pauses.
- c) Taking a slow breath before speaking and allowing yourself time to think.
- d) Arriving exactly on time to avoid waiting in the lobby

10. In Daniel's concluding questions, what specific information does he ask the interviewer about?

- a) The typical daily routine and the type of training provided for new staff.
- b) The names and backgrounds of the other team members.
- c) When he can expect to receive his first promotion.
- d) The company's vacation policy and health benefits.