

TEST ĐẦU VÀO TOEIC L&R

TIME: 30 phút

LISTENING

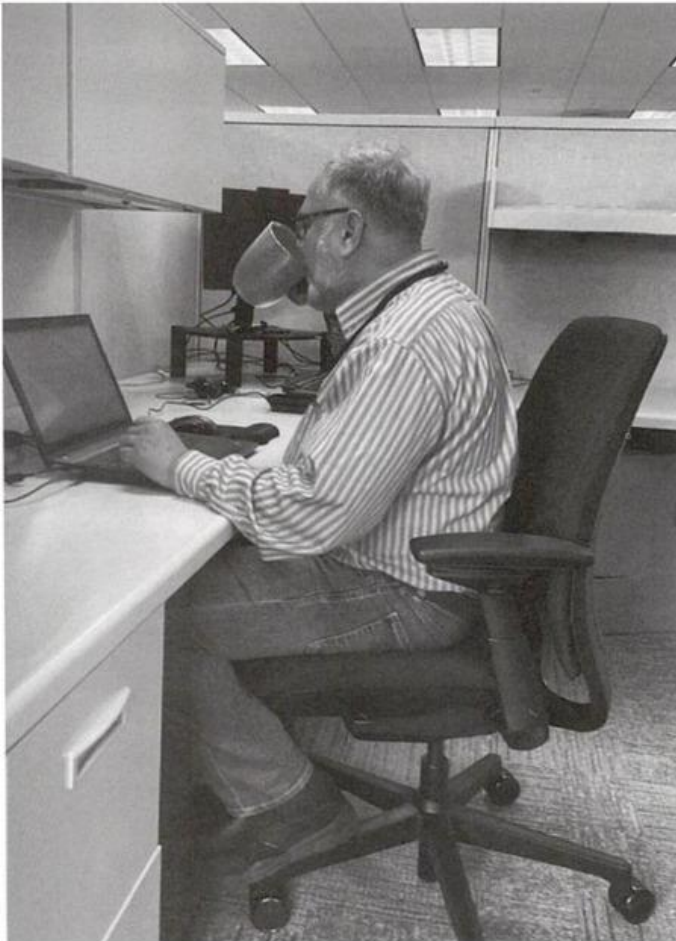
TIME: ~10 phút.

Nghe 1 lần duy nhất, không được bấm nghe lại.

PART 1

Hướng dẫn: Với mỗi câu hỏi trong phần này, bạn sẽ nghe **4 câu mô tả về 1 bức tranh** trong đề thi. Khi nghe các câu mô tả, bạn phải **chọn câu mô tả đúng nhất** với những gì bạn nhìn thấy trong bức tranh. Các câu mô tả sẽ không được in trong sách đề thi và chỉ được đọc một lần.

1.



4.



5.



PART 2

Hướng dẫn: Bạn sẽ nghe **1 câu hỏi hoặc 1 câu nói và 3 câu trả lời** được nói bằng tiếng Anh. Những câu này sẽ không được in trong đề thi và chỉ được đọc 1 lần. Hãy **chọn câu trả lời đúng nhất** cho câu hỏi hoặc câu nói đó và đánh dấu chữ cái (A), (B) hoặc (C) vào phiếu trả lời của bạn.

7.

26.

30.

PART 3

Hướng dẫn: Bạn sẽ nghe một số **đoạn hội thoại giữa 2 hoặc nhiều người**. Bạn sẽ được yêu cầu **trả lời 3 câu hỏi** về nội dung mà những người nói đề cập trong **mỗi đoạn hội thoại**. Hãy **chọn câu trả lời đúng nhất** cho mỗi câu hỏi và đánh dấu chữ cái (A), (B), (C) hoặc (D) vào phiếu trả lời của bạn. Các đoạn hội thoại sẽ không được in trong đề thi và chỉ được nghe 1 lần.

47. Where does the conversation most likely take place?

- (A) At a furniture store
- (B) At an electronics store
- (C) At a sporting goods store
- (D) At a building supply store

48. Why does the man want a refund?

- (A) He found a less expensive option.
- (B) He bought the wrong size.
- (C) He does not like the color of an item.
- (D) He noticed an item is damaged.

49. What does the woman imply when she says, "Let me find the manager"?

- (A) She needs to attend to other customers.
- (B) She does not have the authority to complete a request.
- (C) A transaction was not processed correctly.
- (D) A quality complaint needs to be documented.

Transportation Reimbursement Form

Section 1: Full name

Section 2: Transportation type

Section 3: Payment method

Section 4: Department code

Section 5: Amount to be reimbursed

68. What event did the woman attend last week?

- (A) A professional conference
- (B) A training workshop
- (C) A car auction
- (D) A product demonstration

69. What will the man do with the documents the woman provides?

- (A) Process a request
- (B) Postpone a reservation
- (C) Make a schedule
- (D) Finalize a report

70. Look at the graphic. Which section does the woman ask about?

- (A) Section 2
- (B) Section 3
- (C) Section 4
- (D) Section 5

PART 4

Hướng dẫn: Bạn sẽ nghe một số **bài nói do 1 người nói** trình bày. Bạn sẽ được yêu cầu **trả lời 3 câu hỏi** về nội dung mà người nói đề cập trong **mỗi bài nói**. Hãy **chọn câu trả lời đúng nhất** cho mỗi câu hỏi và đánh dấu chữ cái (A), (B), (C) hoặc (D) vào phiếu trả lời của bạn. Các bài nói sẽ không được in trong sách đề thi và chỉ được nghe 1 lần.

89. Why does the speaker call employees in early?
(A) He wants to pass out some gifts.
(B) He expects a busy night.
(C) The owner will give a speech.
(D) New uniforms have arrived.
90. What should be retrieved from storage?
(A) Promotional signs
(B) Heat lamps
(C) Extra tables
(D) Storage containers
91. What does the speaker mean when he says, "Management will be watching closely"?
(A) A decision about an item will be made soon.
(B) A client may not renew a contract.
(C) A large profit is expected.
(D) More people might be hired.



95. Why is the speaker calling?
(A) To file a complaint
(B) To purchase some tickets
(C) To revise an order
(D) To promote a product
96. What did the speaker find out yesterday?
(A) A printer was replaced.
(B) An application was approved.
(C) A sales event was announced.
(D) A lease was extended.
97. Look at the graphic. Which number does the speaker want to change?
(A) 2005
(B) 25
(C) 2
(D) 6

READING

TIME: ~20 phút.

PART 5

Hướng dẫn: Với những vị trí bị thiếu, hãy chọn **đáp án đúng nhất** để hoàn thành câu. Sau đó đánh dấu chữ cái (A), (B), (C), hoặc (D).

101. Despite ----- youth, Ms. Cho is already quite popular on social media.
(A) she
(B) her
(C) hers
(D) herself
105. The report found that employees who take regular breaks are more ----- than those who take no breaks.
(A) production
(B) productively
(C) productivity
(D) productive
118. The results of the study suggest that more people ----- with night driving than previously believed.
(A) struggles
(B) struggling
(C) to struggle
(D) struggle
120. Our popular online training materials have ----- been shown to improve job seekers' skills.
(A) consistently
(B) emotionally
(C) spaciouly
(D) randomly
123. A monthly newsletter is an excellent way to ----- your group's activities and events.
(A) realize
(B) propose
(C) observe
(D) promote
124. ----- the hotel does not have a restaurant on site, there are many dining options nearby.
(A) While
(B) Such as
(C) Unless
(D) Without

PART 6

Hướng dẫn: Đọc các đoạn văn bản sau đây. Với những vị trí bị thiếu, hãy **chọn đáp án đúng nhất** để hoàn thành văn bản. Sau đó đánh dấu chữ cái (A), (B), (C), hoặc (D).

Questions 135-138 refer to the following e-mail.

To: Shipping Team
From: Martina West
Date: February 21
Subject: Exciting news

Dear Team,

I am excited to share the news that Winnie Liu, our longtime team captain, will be moving on. Fortunately, she will not be leaving the company. _____, Winnie will serve as our new regional distribution manager. We are thrilled about her _____.
135. 136.

We would like to show our appreciation for everything Winnie has done for our department, especially for our team. We will be hosting a party for Winnie in the break room at 3:00 P.M. on February 28, her _____ day with us. _____. We look forward to seeing you there.
137. 138.

Best,

Martina West
Shipping Manager
Croce Company

135. (A) Originally
(B) Instead
(C) Regardless
(D) Moreover
136. (A) availability
(B) promotion
(C) cooperation
(D) generosity
137. (A) final
(B) finalize
(C) finalized
(D) finally
138. (A) Our day will start at 8:00 A.M., as usual.
(B) She was the best candidate for the job.
(C) Please join us for coffee and cake.
(D) The break room is currently closed for maintenance.

PART 7

Hướng dẫn: Trong phần này bạn sẽ **đọc một loạt các văn bản**, chẳng hạn như bài báo trên tạp chí và báo chí, email, và tin nhắn. Mỗi văn bản hoặc bộ văn bản sẽ đi kèm với một số câu hỏi. Hãy **chọn đáp án đúng nhất** cho mỗi câu hỏi và đánh dấu chữ cái (A), (B), (C), hoặc (D).

Questions 176-180 refer to the following Web page and online review.

The screenshot shows a web browser window with the address bar displaying <https://www.branxleycycles.com.my/about>. The website has a navigation menu with four items: Home, About (which is highlighted), Shop, and Contact. The main content area is titled "About Our Products" and contains the following text: "We make three-wheeled cargo bicycles for commercial and personal use. All our bicycles are made by hand in our production facility in Kuala Lumpur with parts made by local craftspeople. For more than 40 years, we have been building high-quality, eco-friendly bicycles that are good for the health of both people and the planet. We are proud of our products, and we invite our customers to take photos of their Braxley bicycles in action and share the images via social media." Below this, there is an "Update—30 August" section with the text: "We have experienced a dramatic surge in orders. Even with our staff working overtime to catch up, it may take longer than usual for customers to receive their bicycles. Currently, we are expecting a delivery time of 10 to 12 weeks for all bicycles ordered on or after August 15. We appreciate your understanding in this matter."

<https://www.branxleycycles.com.my/about>

Home **About** Shop Contact

About Our Products

We make three-wheeled cargo bicycles for commercial and personal use. All our bicycles are made by hand in our production facility in Kuala Lumpur with parts made by local craftspeople. For more than 40 years, we have been building high-quality, eco-friendly bicycles that are good for the health of both people and the planet. We are proud of our products, and we invite our customers to take photos of their Braxley bicycles in action and share the images via social media.

Update—30 August

We have experienced a dramatic surge in orders. Even with our staff working overtime to catch up, it may take longer than usual for customers to receive their bicycles. Currently, we are expecting a delivery time of 10 to 12 weeks for all bicycles ordered on or after August 15. We appreciate your understanding in this matter.

The screenshot shows a web browser window with the address bar displaying <https://www.consumerreviewsplus.com.my>. The page is titled "Review of Braxley Cycles". The review text reads: "I have been a cycling enthusiast most of my life. Recently, I decided I needed a bicycle to bring bulky items home from stores. I searched online and inquired at local shops, but no one had quite what I wanted. After talking with a coworker, I learned about Braxley Cycles. I contacted the company via e-mail, and all my questions were answered promptly and thoroughly. I ordered a three-wheeled cargo bicycle from them on August 20 that was delivered in only two weeks. Braxley Cycles cargo bicycles have become very popular with area businesses; I see them everywhere now. It is hard to believe the company can meet the demand, but they manage to do it. I am very happy with my Braxley Cycles purchase, and I recommend it to everybody that comments on it as I ride it around town." The review is signed "—Jason Stewart, September 20".

<https://www.consumerreviewsplus.com.my>

Review of Braxley Cycles

I have been a cycling enthusiast most of my life. Recently, I decided I needed a bicycle to bring bulky items home from stores. I searched online and inquired at local shops, but no one had quite what I wanted. After talking with a coworker, I learned about Braxley Cycles. I contacted the company via e-mail, and all my questions were answered promptly and thoroughly. I ordered a three-wheeled cargo bicycle from them on August 20 that was delivered in only two weeks. Braxley Cycles cargo bicycles have become very popular with area businesses; I see them everywhere now. It is hard to believe the company can meet the demand, but they manage to do it. I am very happy with my Braxley Cycles purchase, and I recommend it to everybody that comments on it as I ride it around town.

—Jason Stewart, September 20

176. According to the Web page, what is true about Bransley Cycles?
- (A) It is under new management.
 - (B) It has just opened a showroom.
 - (C) It makes its products with locally sourced parts.
 - (D) It has won several awards for its products.
177. What does Bransley Cycles encourage its customers to do?
- (A) Participate in group rides
 - (B) Post photos online
 - (C) Visit a manufacturing facility
 - (D) Attend a sales event
178. According to the review, how did Mr. Stewart learn about Bransley Cycles?
- (A) By talking to a colleague at work
 - (B) By visiting a local store
 - (C) By searching online
 - (D) By traveling around the country
179. What can be concluded about the reviewer?
- (A) He works as a delivery person in his hometown.
 - (B) He likes to build bicycles as a hobby.
 - (C) He was given a personal tour of a bicycle factory.
 - (D) He received his order sooner than he expected.
180. In the review, the word "meet" in paragraph 1, line 8, is closest in meaning to
- (A) reach
 - (B) satisfy
 - (C) encounter
 - (D) connect

Questions 191-195 refer to the following calendar and e-mails.

JUNE					
	Monday 7	Tuesday 8	Wednesday 9	Thursday 10	Friday 11
9:00 A.M.	Out of office (traveling from eyewear seminar in Boston)	Budget meeting	Data security training	Out of office (personal appointments)	Weekly planning and review
10:00 A.M.			E-mail review and cleanup		
11:00 A.M.					
12:00 P.M.					
1:00 P.M.		Applicant interviews	Human resources meeting	Sales review meeting	
2:00 P.M.					Technology updates
3:00 P.M.					

E-mail	
To:	Cindy Weaver
From:	Sarah Moreland
Date:	June 7, 6:31 A.M.
Subject:	Delayed return
Hi, Cindy, My return flight has just been canceled, and the next available one is tomorrow morning. I expect to return to the office just in time for the data security training, but I need your help rearranging my calendar. • The budget meeting needs to occur this week, so please contact the team to schedule another time. You can use my Friday morning planning time but not my personal time on Thursday morning. • I'd like to interview our selected applicants later this week, maybe on Friday afternoon if the candidates are amenable; please call them to check. In connection with this, I need to meet with human resources staff only after all the interviews are done; please reschedule that meeting to sometime early next week. • I have some important news for the marketing team about new eyewear promoted at the seminar. Could you see if they can meet on Wednesday afternoon? Many thanks, Sarah Moreland	

E-mail	
To:	Sarah Moreland
From:	Cindy Weaver
Date:	June 7, 2:31 P.M.
Subject:	Re: Delayed return

Good afternoon, Ms. Moreland,

I have been working on your calendar per your request. I have rescheduled your budget meeting for 10:00 A.M. on Friday. Eric Kim says that he has no critical new information to share with you at his 2:00 P.M. meeting with you on Friday, so I can postpone that. Fortunately, all job candidates have agreed to have their interviews on Friday afternoon, and I have moved your human resources meeting to 9:00 A.M. next Monday.

I have been unable to get through to every marketing team member to set up a meeting to discuss the new eyewear. I will keep trying.

Best regards,

Cindy

- | | |
|---|--|
| <p>191. When will Ms. Moreland return to the office?</p> <p>(A) On Tuesday
(B) On Wednesday
(C) On Thursday
(D) On Friday</p> | <p>194. What is the subject of Ms. Moreland's meeting with Mr. Kim?</p> <p>(A) Human resources policies
(B) Technology updates
(C) Weekly planning
(D) Marketing strategies</p> |
| <p>192. Who most likely is Ms. Weaver?</p> <p>(A) A travel agent
(B) An eyewear salesperson
(C) An accountant
(D) An executive assistant</p> | <p>195. What does Ms. Weaver indicate she will do?</p> <p>(A) Reserve an additional night at a hotel
(B) Attempt to contact some marketing team members
(C) Place a new eyewear order
(D) Check that Ms. Moreland's office has been cleaned</p> |
| <p>193. According to the first e-mail, what will likely be discussed during the human resources meeting?</p> <p>(A) The results of some interviews
(B) Revisions to a budget
(C) The need for new scheduling software
(D) New eyewear models</p> | |

***** THE END *****