

### 35 – 37

**W-Am:** In \_\_\_\_\_ news, our own Easton Jaguars won today's \_\_\_\_\_ match against the Portville Lions. Here to tell us about the game is Aaron Parker, the goalkeeper for the Jaguars. Mr. Parker, thanks for joining us.

**M-Au:** Thanks for having me. Today's game was challenging—it started to \_\_\_\_\_ early on, and the \_\_\_\_\_ didn't let up for nearly an hour. There were several times when we lost control of the ball because the field was so wet and slippery.

**W-Am:** Well, you all played really well despite the \_\_\_\_\_. Now, it's time for a \_\_\_\_\_ break, but stay tuned—we'll soon be back with Aaron Parker to talk about the game's most exciting moments

### 38 – 40

**M-Au:** Excuse me, I'm ready to check out of the \_\_\_\_\_.

**W-Br:** I can help you with that. How was your stay?

**M-Au:** The room was very nice, but the \_\_\_\_\_ is so small. There were never any available \_\_\_\_\_ spots, so I ended up having to pay to \_\_\_\_\_ on the street.

**W-Br:** I'm sorry about that. The good news is, we're scheduled to begin \_\_\_\_\_ next week to expand the \_\_\_\_\_ garage. Next time you won't have that problem.

### 41 – 43

**M-Cn:** Hi, welcome to Gold Pyramid \_\_\_\_\_.

**W-Br:** Hi, I bought a \_\_\_\_\_ here for my son, but unfortunately, he doesn't like the color. What's your \_\_\_\_\_ policy?

**M-Cn:** As long as it hasn't been more than 30 days since you purchased the item, and you have a \_\_\_\_\_, you can receive a full \_\_\_\_\_.

**W-Br:** Hmm, actually, I seem to have lost my \_\_\_\_\_.

**M-Cn:** Well, then I can't give you a refund. But, you can \_\_\_\_\_ it for a different color.

**W-Br:** OK, I'll do that then.

**M-Cn:** Sure! I think we have that shirt in stock in black and green

47 – 49

**M-Au:** All right, let's start the meeting. How were our \_\_\_\_\_ sales for June?

**W-Br:** Well, sales went up three percent from last month. But customers didn't respond as well as usual to our big semiannual sale.

**M-Au:** I was hoping for a five percent increase... Donna, why do you think the increase was so small?

**W-Am:** I think clothing sales weren't as strong because the \_\_\_\_\_ budget was cut this year. I'd like to see that money put back into our \_\_\_\_\_.

**M-Au:** Hmm... Let's \_\_\_\_\_ another month. If sales are still low, we may have to increase the advertising budget, but I prefer to \_\_\_\_\_ on that \_\_\_\_\_.