

Tenant	
Landlord	

What types of problems?
Oh, I'm sorry to hear that! Yes, of course. I'll speak to them right away.
I'm having some problems with the people living in the apartment above me.
You're very welcome.
Hi. I'm sorry to bother you. I'm Mr. Aziz from apartment 403.
Thank you. I appreciate that.
They play music late into the night, their dog is always barking and I saw them throw garbage off the balcony. Could you talk to them?
Hi Mr. Aziz. How can I help you?