CAMBRIDGE ENGLISH
Language Assessment
Part of the University of Cambridge

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UNIVERSITY PRESS

Student Name _____

CAMBRIDGE ENGLISH EMPOWER

B1 PROGRESS TEST

Test 10 Version B

Time 40 minutes

INSTRUCTIONS TO STUDENTS

Do not open this question paper until you are told to do so.

Read the instructions for each part of the paper carefully.

Answer all the questions. Write your answers on the question paper.

INFORMATION FOR STUDENTS

There are five parts to the test.

Part 1 is a listening part.

All questions carry one mark.

There are **40** questions.

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LIVEWORKSHEETS

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LIVEWORKSHEETS

Part 1

Questions 1 – 8

You will hear eight short sentences. For each one, choose the best reply.
You will hear each sentence twice.

1
- **A** Yes, here you are.
- **B** Do you have a receipt?
- **C** What do you think I should do?

2
- **A** This salad isn't what I ordered.
- **B** I've changed my mind.
- **C** I've been here for a long time.

3
- **A** It's a bit rude.
- **B** Don't worry about it.
- **C** I'm really sorry to hear that.

4
- **A** Yes, here you are.
- **B** How can I help you?
- **C** No really, it's fine.

5
- **A** Oh dear, really?
- **B** That's really kind.
- **C** That's not very polite.

6
- **A** It's a bit dirty.
- **B** Don't worry about it.
- **C** That's terrible.

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7 **A** It's a bit cheap.

B I want like to make a complaint.

C I'll ask someone to look at that for you now.

8 **A** I'm terribly sorry.

B Speak to you soon.

C I'll give you a full refund.

LIVEWORKSHEETS

Part 2

Questions 9 – 16

Read the sentences about values.
Choose the missing word (**A**, **B** or **C**) for each space.

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9 You can't ..... making a decision about which university to go to – you need to decide now.

A look after **B** come round **C** put off

10 It's terrible to text your girlfriend to tell her you want to break ..... .

A down **B** up **C** in

11 I'm trying to eat healthily but I really ..... a pizza tonight.

A feel like **B** look after **C** carry on

12 I'm really sorry, I forgot to ..... that message about the meeting.

A put off **B** join in **C** pass on

13 I don't think you should ..... that interesting job.

A carry on **B** turn down **C** look after

14 It's wrong to carry ..... speaking when someone asks you to be quiet.

A on **B** off **C** over

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15 Can I ..... in your game? I love football!

A join **B** come **C** get

16 Please ..... my cat while I'm on holiday – just give it food and water every day.

A look at **B** look for **C** look after

LIVEWORKSHEETS

Part 3

Questions 17 – 24

Read the sentences about values. What are the missing words?
The first letter is already there. There is one space for each other letter in the word.

For questions **17 – 24**, write the words.

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17 You really spoiled my **e** _ _ _ _ _ _ _ _ of the party; you were rude to everyone.

18 I'm not happy – I waited nearly one hour for my pizza **d** _ _ _ _ _ _ _ this evening.

19 What was his **e** _ _ _ _ _ _ _ _ _ _ for the problem with the service?

20 When I'm not happy with a product, I always make a **c** _ _ _ _ _ _ _ _ .

21 Do you think it's OK to pay someone to **q** _ _ _ _ for concert tickets for you?

22 That **d** _ _ _ _ _ _ _ _ _ _ of the book was so interesting that I'm going to read it right now.

23 We need to make a **d** _ _ _ _ _ _ _ about where to stay – in the city or in the countryside.

24 Did you **e** _ _ _ _ _ _ the problem to the manager?

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Part 4

Questions 25 – 32

Read this article about complaining in restaurants.
Choose the best answer (**A**, **B** or **C**) for each space.

Complaining in restaurants.

If you were in a restaurant and the food was disappointing, **(25)** …… complain or not? And what if you were unhappy because the service was **(26)** ……? Or because there was **(27)** …… noise?

Some people say that if they **(28)** …… the food, they'd definitely complain. But people often prefer restaurants that are **(29)** …… busy and full of happy customers talking and laughing. And in a popular restaurant like that, the waiters can only spend **(30)** …… time with you, because the restaurant is full. So **(31)** …… be fair to make a complaint about this, especially if the meal was delicious when it arrived at your table.

Of course, if people didn't ever complain, restaurants **(32)** …… bad food and give bad service, so it's important to give your opinion. But remember, it's also important to tell the staff when the service and the food are good!

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25	**A**	would you	**B**	wouldn't you	**C**	you would
26	**A**	too good	**B**	good enough	**C**	not good enough
27	**A**	too few	**B**	too many	**C**	too much
28	**A**	would dislike	**B**	disliked	**C**	dislike
29	**A**	very	**B**	too	**C**	enough
30	**A**	not much	**B**	a little	**C**	a few
31	**A**	it wouldn't	**B**	wouldn't it	**C**	would it
32	**A**	will serve	**B**	could serve	**C**	wouldn't serve

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Part 5

Questions 33 – 40

Here are some sentences about values.
For each question, complete the second sentence so that it means the same as the first.
Use no more than three words.

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33 I don't think it's safe to park there.

If I were you, I …….. park there: it's not safe.

34 There's nowhere to sit in this restaurant.

There aren't …….. free tables in this restaurant.

35 The menu doesn't usually have many choices.

There are usually only …….. choices on the menu.

36 We could eat in that restaurant, but it's very noisy.

If we …….. in that restaurant, it would be very noisy.

37 This soup has a lot of salt in it and I don't like it.

There is …….. salt in this soup.

38 It wouldn't be right to complain in a restaurant unless the service was bad.

I …….. in a restaurant if the service was good.

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39 Sometimes people in libraries speak more loudly than they should.

Sometimes people in libraries speak …….. **loudly.**

40 I don't think I would take pens and paper from the office, because I would feel bad.

If …….. **pens and paper from the office, I would feel bad.**

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