

Instructions:

Listen carefully to the conversation and complete the table with the correct information.

Question / Prompt	Student Answer
Who greets the customer?	
What does the customer want to do?	
What does the teller ask for first?	
What is the customer's account number?	
How much money does the customer deposit?	
What does the teller give at the end?	
Polite words/phrases used in the conversation	