

CONVERSATION AT HOSPITAL RECEPTION

1. At the hospital gate

Patient: Excuse me, could you tell me.....?

Security guard: Yes. Go straight and turn right.

Patient: Thank you very much.

Security guard:.....

2. At the reception

Receptionist: Good evening.....?

Patient: Hi, I'm here for

Receptionist: Do you have awith us?

Patient: No, I don't.

Receptionist: Please buy a..... It's 5,000 dong.

Patient: Alright. Here you go. (đưa tiền)

Receptionist: Thank you. Please in this form and put it in the over there and

Patient: Okay, thank you.

Receptionist: Ms. ABC, could you please 9?

Patient: Yes, that's me.

Receptionist: Here's your record. Please go to Room 10.

Patient: Thank you. Could you tell me.....?

Receptionist: Sure. Turn left, and it's the second room on your right.

Patient: Got it. Thank you very much.

Receptionist: You're welcome