

English for International Tourism Pre-Intermediate

End of Level

/ 39 =

Answer all 39 questions. There is one mark per question.

LISTENING (TRACK 8.5)

Listen to three conversations between airline staff and passengers. Decide if these statements are true (T) or false (F).

Conversation 1

- | | | |
|---|--|-------|
| 1 | The flight attendant asks the passengers to put their seat belts on. | T / F |
| 2 | The big noisy group of people aren't disturbing other passengers. | T / F |
| 3 | Passengers are not allowed to use the toilet because the plane is about to take off. | T / F |
| 4 | The flight attendant says she hopes the passengers have fun in Madrid. | T / F |

Conversation 2

- | | | |
|---|--|-------|
| 5 | The flight attendant tells passengers they must return to their seats and wear their seat belts. | T / F |
| 6 | The pilot informs passengers that turbulence is nothing to be worried about. | T / F |
| 7 | The announcement tells cabin crew to sit down. | T / F |
| 8 | The flight attendant tells the worried passenger that the turbulence won't last long. | T / F |
| 9 | The passenger asks when they will be able to have something to eat and drink. | T / F |

Conversation 3

- | | | |
|----|---|-------|
| 10 | The flight attendant tells the passenger to check their suitcase in at the boarding gate. | T / F |
| 11 | It's a full flight and so there are strict baggage allowances. | T / F |
| 12 | The passenger doesn't want to pay a charge of €50. | T / F |
| 13 | There is a fee of €30 at check-in but it rises at the boarding gate. | T / F |
| 14 | The flight attendant suggests the passenger sends any complaints via their website. | T / F |
| 15 | The passenger demands to speak to the flight attendant's supervisor immediately. | T / F |

/ 15

GRAMMAR

Complete the sentences. Choose a), b), c) or d).

- 1 What table decorations _____ we purchase?
a) might b) should c) may d) have to
- 2 _____ their flight _____?
a) Has ... yet landed b) Have ... landed yet c) Did ... land yet d) Has ... landed yet
- 3 _____ your travel details today.
a) I arrange b) I'm arranging c) I go to arrange d) I will going to
- 4 How _____ money would you like to change?
a) many b) any c) much d) a lot of
- 5 If you enjoy water sports, _____ this resort.
a) you love b) you are loving c) you'll love d) you will loving
- 6 Guests _____ provide details of any special diet needs when booking their tickets.
a) shouldn't b) could c) must d) are allowed to
- 7 _____ is the name of the restaurant you ate in late night?
a) Where b) Why c) Which d) What
- 8 Vicky always _____ visiting historic sites of interest when on holiday.
a) is loving b) will love c) has loved d) loves
- 9 If you need _____ more information, please get in touch.
a) much b) any c) many d) lot
- 10 I'm so sorry you _____ your flight. Shall I help you find another one?
a) missed b) are missing c) will miss d) should miss
- 11 When _____ the hotel restoration completed? It looks fantastic!
a) was b) were c) did d) has
- 12 _____ you tell me when the pool is open, please?
a) Can b) Shall c) May d) Must
- 13 _____ your first name, please?
a) How spell b) How is spelt c) How do you spell d) How are you spelling
- 14 _____ take tomorrow off from work?
a) Can you to b) Could you to c) Do you must d) Are you allowed to
- 15 The resort wasn't _____ we expected.
a) the busiest b) as busy as c) as busier than d) the busier as
- 16 We _____ allocate twenty rooms to your group.
a) are going to b) go to c) did d) have

READING

Read the text on cruises and decide if the following statements are true (T) or false (F).

- | | | |
|---|--|-------|
| 1 | All costs are included in the price when you go on a cruise. | T / F |
| 2 | There are plenty of onshore activities to enjoy, for example swimming or going to the gym. | T / F |
| 3 | Cruises provide a safe environment for families. | T / F |
| 4 | If you are an active person, there is plenty to keep you occupied onboard. . | T / F |
| 5 | You can relax knowing your children are playing in a safe environment. | T / F |
| 6 | Many people enjoy going on cruises because they like having time alone. | T / F |
| 7 | A downside of cruises is that the food available is limited. | T / F |
| 8 | If you go on a cruise, you might end up spending a day somewhere completely different. | T / F |

/ 8

Sail away on your holiday

Going on a cruise has become a popular option among holiday makers and we're here to investigate why. Naturally, every type of transport or holiday has good and bad points but the beauty of going on a cruise is that most of the holiday is actually included in the total cost. So, what do you get for your money? Well, your cruise will include all meals, onboard entertainment and there will be a range of onboard activities for you to enjoy such as: spas, cinemas, shops, gyms and pools.

Once you're on the ship you will only need to unpack once although you will visit many places. Being in a self-contained environment will make your trip easier, especially if you have children: you can't get lost, there is a lot to do and you have a range of facilities around you so you can relax while your children play supervised games, etc.

Every day you will travel from one port to another and you will never have to worry about where you are going or where you are staying. All you have to do each morning is wake up and get ready to explore the next destination.

Many people enjoy the cruise experience because they also get to make friends during their trip. After all, you are with the same people, although you are free to be alone when you choose. Mealtimes are the perfect opportunity to meet others and you'll never get bored with the choice and quantity of food available. Remember, there are no limits to what you can eat.

Basically, cruises offer a safe, relaxed environment where everything you need is at hand. They include your main costs and also give you the chance to visit foreign destinations without worrying about hotels, taxis, etc.

For families they are ideal and offer a range of activities for children of all ages at no extra cost. But for any age group, it is clear that cruises offer a good deal and allow you the opportunity to go on day trips to places you might not otherwise go.