



## Listening Comprehension



### Conversation Between Customer and Pharmacist at the Pharmacy

1. **Why does the customer go to the pharmacy?**
  - A) To pick up a prescription
  - B) To ask for advice about symptoms
  - C) To buy toiletries
  - D) To complain about service
  
2. **What symptom does the customer mention first?**
  - A) Headache
  - B) Stomach pain
  - C) Sore throat
  - D) Cold

- 3. The pharmacist asks a question to clarify the problem. Which of these does she ask?**
  - A) "How long have you felt like this?"
  - B) "Do you have insurance?"
  - C) "Where did you buy this?"
  - D) "What time did this start?"
- 4. Which product does the pharmacist recommend?**
  - A) Cough syrup
  - B) Pain reliever
  - C) Allergy medicine
  - D) Vitamins
- 5. What advice does the pharmacist give besides medication?**
  - A) Take more water
  - B) Exercise more
  - C) Rest and sleep
  - D) Avoid dairy
- 6. What does the customer say about their symptoms after the pharmacist's suggestion?**
  - A) They feel better
  - B) They are unsure
  - C) They want something stronger
  - D) They want a refund
- 7. The pharmacist mentions a possible side effect of the medicine. What is it?**
  - A) Drowsiness
  - B) Rash
  - C) Upset stomach
  - D) Dry mouth



**8. What does the customer decide to do at the end?**

- A) Not take any medicine
- B) Buy the recommended product
- C) Go to the doctor immediately
- D) Return home without buying

**9. How does the pharmacist close the conversation?**

- A) With a warning
- B) By saying “Good luck!”
- C) By giving extra samples
- D) By offering more help

**10. What is the tone of the pharmacist overall?**

- A) Rushed and distracted
- B) Friendly and helpful
- C) Impatient and blunt
- D) Confused and unsure