Airport Section Departures and Arrivals

Name: _____ **No:** _____

A. Key Vocabulary (Match the Meaning)

Match the words with their meanings (A–F).

	Meanings
1. ___Check-in counter	A. Place where passengers get their luggage
2. ___Security checkpoint	B. Area where passports are checked
3. ___Immigration	C. Place where luggage is dropped off
4. ___Boarding gate	D. Area where hand luggage is scanned
5. ___Baggage claim	E. Area where passengers wait to board the aircraft
6. ___Customs	F. Area where officers inspect goods you bring into the country

B. Departures — Fill in the Blanks (Full Words Only)

Use these words: check-in, security, immigration, lounge, gate, boarding pass, baggage, passport

1. Passenger Flow (Departures)

Passengers go through these steps:

_____ → _____ → _____ → Departure _____ → Boarding _____

2. Understanding the Process

1. At the check-in counter, passengers drop their _____.
2. Passengers receive a _____ with their seat number.
3. At the security checkpoint, officers scan your bag and check your _____.
4. At immigration, officers check your _____ and travel documents.
5. Passengers wait in the departure _____ before boarding.

C. Arrivals — Fill in the Blanks (Full Words Only)

Use these words: immigration, customs, arrival hall, baggage claim, aircraft

1. Passenger Flow (Arrivals)

Passengers move through:

From the _____ → _____ → _____ → _____ → _____

2. Understanding the Process

1. At _____, officers check your entry documents and visa.
2. At _____, passengers collect their checked luggage.
3. At _____, officers may inspect goods and make sure no restricted items enter the country.
4. Passengers meet family or find transportation at the _____.

LIVEWORKSHEETS