VERB PATTERNS 3

VERBS FOLLOWED BY INFINITIVE OF GERUND WITH A CHANGE IN MEANING

Task One. Read the text and choose the correct option.

Working in customer service can be challenging, and yesterday was a perfect example. When I arrived, I (1) remembered _____ (log in) to the system early so I could read the overnight messages. That helped, because I almost (2) forgot _____ (call) a customer who had a complaint from the night before.

My manager told me that our company's new policy (3) means _____ (handle) more calls per hour, which isn't great news for the team. I actually (4) regret _____ (not speak) up during last week's meeting about workload, because now everyone is stressed.

Halfway through the morning, I (5) stopped _____ (make) a cup of coffee to stay awake, but a customer immediately called back and asked me to (6) stop _____ (interrupt) her while she explained her problem. I apologised, of course.

Later, I (7) tried _____ (offer) the customer a discount to solve the issue, but she refused. Then I (8) tried _____ (explain) the policy more slowly, and she finally calmed down.

At the end of the shift, I checked my notes again to (9) remember _____ (send) a follow-up message. As I walked out of the office, I realised I (10) forgot _____ (turn off) my headset — so I had to go all the way back upstairs!

Task Two. Complete the second sentence so that It has a similar meaning to the first sentence, using the word given. Do not change the word given. Use between two and five words.

1. I made an effort to restart the computer and it worked.

TRIED

I _____ the computer and it worked.

2. I feel sorry that I didn't prepare for the interview.

REGRET

I _____ for the interview.

3. I stood so that I could ask for directions.

STOPPED

I _____ for directions.

4. I have a memory of meeting her at the interview.

REMEMBER

I _____ her at the interview.



LIVEWORKSHEETS