

A. Complete the sentences with the correct form of *to be* (am / is / are).

1. I ____ the new receptionist.
2. She ____ Ms. Brown, the manager.
3. You ____ in room 205.
4. He ____ from Mexico.
5. We ____ hotel staff.
6. They ____ guests at the hotel.
7. It ____ a small hotel.

B. Replace the noun with the correct pronoun (I, you, he, she, it, we, they).

1. Mr. Lopez is the chef. → ____ is the chef.
2. Maria and I work at reception. → ____ work at reception.
3. The passports are on the desk. → ____ are on the desk.
4. My friend Ana is a housekeeper. → ____ is a housekeeper.
5. The hotel is very busy today. → ____ is very busy today.
6. The guests are tired. → ____ are tired.

C. Complete the conversation using pronouns + *to be*.

Receptionist: Good morning. My name ____ Anna. I ____ the receptionist.

Guest: Hello. I ____ Mr. Carter.

Receptionist: Nice to meet you, Mr. Carter. Where ____ you from?

Guest: I ____ from Canada.

Receptionist: Great. Your room ____ 302.

D. True or False? Correct the false sentences.

1. She is the porter.
2. They is the managers.
3. I am from Brazil.
4. He are the receptionist.
5. We are hotel staff.