

ANSWERING CUSTOMER ENQUIRIES

Select the correct options to complete the dialogue.

Tour Sales Agent

Customer



Good afternoon. Thank you for calling HappyGo Travels Agency.



Hi, I'd love to get more information on your package tours.



I'd like to visit Italy as I've never been there before.



Can you tell me the highlights of the tour?

Rome, Florence and Venice in Italy. Italy is famous for its rich history and arts.

Colosseum and the Cathedral of Santa Maria del Fiore. Highlights of the tour includes a gondola ride in Venice and wine tasting.



What are the dates for the tour?



How much does it cost?



What about the accommodation?



Thank you. I'll think about it and get back to you.

Goodbye.