ACCOMMODATION- Vocabulary

A. Match the words with the definitions

1. room service	a) a room in a hotel with two beds
2. half board	b) a person in a hotel who deals with guests when they arrive
3. receptionist	c) when you have food or drink brought to your room in a hotel
4. full board	d) having a bathroom attached
5. reception	e) when you pay only to have a room, breakfast & dinner in a hotel
6. double room	f) an arrangement to have a room in a hotel
7. single room	g) make an arrangement to have a room in a hotel
8. twin room	h) when you pay to have a room and all your meals in a hotel
9. book	i) a room in a hotel with one bed for two people
10. fully booked	j) the place you go to in a hotel when you arrive
11. ensuite	k) when all the rooms in a hotel are being used
12. reservation	l) a room in a hotel with one bed for one person

B. Complete the phone conversation using words from activity A.

Receptionist: Hello, The Wiseman Arms Hotel. How can I help you?
Customer: Hello, I'd like to make a (1) _____, please. I'd like to (2) _____ a room for two for the night of 6th October.
Receptionist: I'm sorry, but we're (3) _____ that night.
Customer: What about the night of 27th October?
Receptionist: Yes, that would be fine. Would you like a double room or a (4) _____?
Customer: A double room, please.
Receptionist: We have a double room with an (5) _____ bathroom.
Customer: That would be fine. Thank you.



LIVEWORKSHEETS

AT THE AIRPORT- Vocabulary

A. Complete the sentences with words in the box

arrivals, baggage reclaim, check-in, customs, departure lounge, departures, gate

1 You go to _____ when you are going somewhere by plane.
2 You say that you have arrived for your flight at the _____ desk/counter.
4 You wait in the _____ until it is time to get on your plane.
5 You get on or off a plane at the _____.
6 You go to _____to get back your bags after your flight.
7 Your bags are checked for illegal goods when you enter a country at _____.
8 You meet someone who is arriving after a flight at _____.

B. Match the words

conveyor	aisle/window	boarding	passport	departure	security
guard	seat	belt	pass/card	gate	check/control

C. Flight attendant announcements

aboard – boarding pass –hand luggage – landing– flight – life jacket – take-off overhead locker

1. Good morning, sir. Can I see your _____, please? 65C – that's towards the back on your left.
   Have a pleasant _____.
2. On behalf of the captain and the crew, I would like to welcome you _____.
3. Please put all _____ in the _____.
4. There is a _____ under your seat for use in case of an emergency.
5. Please remain seated during _____ and _____.

D. Listening

A: Good morning, can I see your _____, please?
B: Sure! Here you are.
A: OK. How many _____ will you be checking in?
B: Just this one suitcase.
A: OK, could you put it on the _____ please?
B: Sure.
A: Did you pack your luggage yourself?
B: Yes, I did.
A: And could you just look at the poster and tell me if you've packed any of these prohibited items in your hand luggage, please?
B: Sure ... no, nothing.
A: OK. Would you like a window or _____?
B: Window, please.

LIVEWORKSHEETS