

## ACCOMMODATION- Vocabulary

### A. Match the words with the definitions

1. room service	a) a room in a hotel with two beds
2. half board	b) a person in a hotel who deals with guests
3. receptionist	when they arrive
4. full board	c) when you have food or drink brought to your room in a hotel
5. reception	d) having a bathroom attached
6. double room	e) when you pay only to have a room, breakfast & dinner in a hotel
7. single room	f) an arrangement to have a room in a hotel
8. twin room	g) make an arrangement to have a room in a hotel
9. book	h) when you pay to have a room and all your meals in a hotel
10. fully booked	i) a room in a hotel with one bed for two people
11. ensuite	j) the place you go to in a hotel when you arrive
12. reservation	k) when all the rooms in a hotel are being used
	l) a room in a hotel with one bed for one person

### B. Complete the phone conversation using words from activity A.

Receptionist: Hello, The Wiseman Arms Hotel. How can I help you?

Customer: Hello, I'd like to make a (1) \_\_\_\_\_, please. I'd like to (2) \_\_\_\_\_ a room for two for the night of 6th October.

Receptionist: I'm sorry, but we're (3) \_\_\_\_\_ that night.

Customer: What about the night of 27th October?

Receptionist: Yes, that would be fine. Would you like a double room or a (4) \_\_\_\_\_?

Customer: A double room, please.

Receptionist: We have a double room with an (5) \_\_\_\_\_ bathroom.

Customer: That would be fine. Thank you.



## AT THE AIRPORT- Vocabulary

### A. Complete the sentences with words in the box

arrivals, baggage reclaim, check-in, customs, departure lounge, departures, gate

- 1 You go to \_\_\_\_\_ when you are going somewhere by plane.
- 2 You say that you have arrived for your flight at the \_\_\_\_\_ desk/counter.
- 4 You wait in the \_\_\_\_\_ until it is time to get on your plane.
- 5 You get on or off a plane at the \_\_\_\_\_.
- 6 You go to \_\_\_\_\_ to get back your bags after your flight.
- 7 Your bags are checked for illegal goods when you enter a country at \_\_\_\_\_.
- 8 You meet someone who is arriving after a flight at \_\_\_\_\_.

### B. Match the words

conveyor	aisle/window	boarding	passport	departure	security
guard	seat	belt	pass/card	gate	check/control

### C. Flight attendant announcements

aboard – boarding pass –hand luggage –  
landing- flight – life jacket – take-off  
overhead locker

1. Good morning, sir. Can I see your \_\_\_\_\_, please? 65C – that's towards the back on your left.  
Have a pleasant \_\_\_\_\_.
2. On behalf of the captain and the crew, I would like to welcome you \_\_\_\_\_.
3. Please put all \_\_\_\_\_ in the \_\_\_\_\_.
4. There is a \_\_\_\_\_ under your seat for use in case of an emergency.
5. Please remain seated during \_\_\_\_\_ and \_\_\_\_\_.

### D. Listening

A: Good morning, can I see your \_\_\_\_\_, please?  
B: Sure! Here you are.  
A: OK. How many \_\_\_\_\_ will you be checking in?  
B: Just this one suitcase.  
A: OK, could you put it on the \_\_\_\_\_ please?  
B: Sure.  
A: Did you pack your luggage yourself?  
B: Yes, I did.  
A: And could you just look at the poster and tell me if you've packed any of these prohibited items in your hand luggage, please?  
B: Sure ... no, nothing.  
A: OK. Would you like a window or \_\_\_\_\_?  
B: Window, please.