SPEAKING Explaining problems, getting clarification

1 3.9 **Complete the dialogue with the words in the box. Listen and check.**

have to ~~clear~~ make sense that again
don't remember do that don't forget tap on

Emily: So, is that ___clear___, Dad? Does that [1]_____?

Dad: Erm, could you [2]_____ again slowly, please?

Emily: Of course! OK, first, [3]_____ the camera icon. That's right.

Dad: OK, now I'm in camera mode. That's good!

Emily: Right, now you [4]_____ choose what to take a picture of. Why don't you take a picture of the dog?

Dad: OK!

Emily: [5]_____ to tap on the dog so the camera focuses on him. Then tap the circle at the bottom of the screen.

Dad: Done!

Emily: Great. Have a look at the photo and check that you like it.

Dad: Ooh, I [6]_____ how to do that. Could you show me [7]_____?

Emily: Tap that little picture at the bottom of the screen.

Dad: Ah, yes, of course! Thanks, Emily. That's really helpful!

2 3.10 **Listen and number the phrases 1–6 in the order that you hear them.**

- [ ] a type in your code
- [ ] b swipe up and down
- [ ] c I don't remember how to
- [ ] d press this button
- [ ] e Can you tell me how to
- [1] f I don't know how to

3 **Match 1–5 with a–e.**

1. Does that make sense?
2. I don't remember how to download an app.
3. Would you like me to go over that again?
4. How do you turn it on?
5. Is that clear?

a. No problem. I'll show you again.
b. Just press the button at the top.
c. Yes, it is. Thanks for showing me.
d. Not really. Could you show me that again?
e. Yes, please, if you've got time.

4 3.11 **Put the dialogue in order 1–11. Listen and check.**

- [ ] a OK, I've sent it.
- [ ] b Yes, please, just one more time and then I'll remember it.
- [ ] c Would you like me to go over that again?
- [ ] d Yes, it is. Now I can see my contacts.
- [1] e Can you tell me how to send text messages?
- [ ] f OK, I'm typing: 'Hello, Sam. How are things?'
- [ ] g OK, now I've got a screen that says 'start chat'.
- [ ] h Right, choose one of them and tap on it. Now type a message using your keyboard.
- [ ] i And when you've finished, tap the blue triangle on the right to send it.
- [ ] j Sure. First, tap your message icon here.
- [ ] k Right, tap on 'start chat' and you'll see some names – Grandma, Uncle Steve, etc. Those are your contacts. Is that clear?

LIVEWORKSHEETS