

SHOPPING

Put the sentences in the correct order (write letters in the chart):

- A. It fits you really well, Madam.
- B. Thanks, can I try it on?
- C. That's £39.99. How would you like to pay?
- D. Hello, can I help you?
- E. Yes, and the colour matches my trousers perfectly.
- F. Medium.
- G. Of course, you can. The changing rooms are over there.
- H. Thanks and bye.
- I. Here you are, Madam.
- J. Yes, I'm looking for a blouse like this but in green. Have you got one?
- K. Yes, you can pack it for me.
- L. Cash.
- M. Wait a moment, I'll have a look. What size are you?
- N. OK, so there is a green one in M.
- O. Will you take it, Madam?

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15

Read the dialogue and complete the gaps with the words in the box.

all are back change else gift got have help much over refund

Assistant Good morning. Can I ¹ _____ you?

Customer Oh hi. Yes, I'm looking for the *Twilight: Eclipse* DVD. Have you ² _____ it?

Assistant Yes, it's just ³ _____ there, on the top shelf.

Customer Oh yes, I see it. Hmm, I can't see a price on it. How ⁴ _____ is it?

Assistant It's £19.99.

Customer Actually, it's a birthday ⁵ _____ for my friend. Can I get my money ⁶ _____ if someone else buys it for him?

Assistant Yes, if you keep your receipt, you can get a full ⁷ _____.

Customer Great! I'll ⁸ _____ it.

Assistant Is there anything ⁹ _____ you need?

Customer No, that's ¹⁰ _____, thanks.

Assistant That's £19.99 then, please.

Customer Here you ¹¹ _____.

Assistant Thank you. Here's a penny ¹² _____ and I'll put your receipt in the bag.

Customer Cheers.

Assistant Thanks very much. Goodbye.

Customer Bye.

