First name	
Surname	
Country	
City	
Age	
Address	
Postcode	
Email	
Phone number	
Mobile phone	

INTRODUCING THE TOPIC

- Greeting: *Hello! / Good morning! I'm …*
- Declaring purpose: *I'm just going to ask you a few questions.*
- Checking info: *Is it with B or V? / Is that right?/ Can you spell it for me, please? / How do you spell it?*
- Saying yes: *Of course / OK, it's…*
- Confirming info: *That's right/correct*
- Asking for repetition: *Sorry? / Can you repeat that, please?*
- Introducing new questions: *Alright / OK / Fine… And…(what's your surname?)*
- Finishing the questions: *Alright / Perfect! // That's it! You're in level…*